

Technical Services Memo

Subject:	Maintenance Instructions for CertainTeed Symphony m Rx acoustic ceiling panels		
Date:	December 3, 2021	Tel:	866-272-8721

Handling

Clean cotton gloves should be worn at all times, both during the initial ceiling assembly and any subsequent activity that may require a panel to be removed. When panels are removed they should be taken completely out of the grid and stored on a flat surface. Panels should be laid face to face in order to limit unnecessary soiling and damage during their temporary displacement.

Cleaning

Clean panel by using a sponge or cloth dampened with a water and mild liquid detergent solution (such as Dawn Ultra® dish soap). Squeeze the saturated sponge or cloth until it is merely damp. Then lightly wipe the surface to be cleaned. Never soak panels with water. Commercial sanitizing solutions may be used but only in that manufacturer's recommended dilution. It is recommended that the selected solution be tested first on a representative panel sample to insure that there is no undesirable effect from its use.

If any portion of this information provokes a question, please contact CertainTeed Architectural Technical Services.