

# ASPHALT SHINGLE PRODUCTS

2018 International Limited Warranty



**CertainTeed Corporation**

ROOFING • SIDING • TRIM • DECKING • RAILING • FENCE • GYPSUM • CEILINGS • INSULATION

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**CertainTeed**  
SAINT-GOBAIN

## What and Who are Covered and for How Long

This international warranty does NOT cover asphalt shingle products installed in the USA, its territories and Canada.

Product	Warranty Period	Wind Warranty	Reduction Figure
Grand Manor**	50 years	175 km/h	1/600
Presidential Shake® TL (and AR*)	50 years	175 km/h	1/600
Arcadia Shake®	50 years	175 km/h	1/600
Landmark® TL (and AR*)	50 years	175 km/h	1/600
Carriage House**	50 years	175 km/h	1/600
Presidential Shake® (and AR*)	50 years	175 km/h	1/600
Presidential Solaris**	50 years	175 km/h	1/600
Independence**	50 years	175 km/h	1/600
Highland Slate**	50 years	175 km/h	1/600
Landmark® Premium*	50 years	145 km/h	1/600
Landmark® Pro (and AR*)	50 years	145 km/h	1/600
NorthGate®	50 years	145 km/h	1/600
Landmark Solaris**	50 years	175 km/h	1/600
Landmark® (and AR*)	30 years	110 km/h	1/360
XT™ 30 (and AR*)	30 years	110 km/h	1/360
Patriot*	30 years	110 km/h	1/360
Firehalt™	30 years	110 km/h	1/360
XT™ 25 (and AR*)	25 years	100 km/h	1/300
Firescreen™	25 years	100 km/h	1/300
CT™ 20	20 years	100 km/h	1/240
Any Shingles Applied to Any Non-Ventilated Roof Deck	10 years	N/A	1/120

\*See page 3 for Algae Resistance Warranty

Provided shingles have been installed in strict accordance with CertainTeed written installation instructions, CertainTeed warrants to the original property owner/consumer that its asphalt roofing shingles will be free from manufacturing defects for the length of time specified in the table above, and that CertainTeed will repair or replace any shingles proven to be defective under the terms of this warranty.

However, CertainTeed reserves the right to clean the algae stains from the shingle rather than repair or replace the contaminated shingles.

Should any shingles prove to be defective or contaminated following completion of shingle application, CertainTeed's maximum contribution toward the cost to the property owner/consumer of repairing, or replacing the defective shingles shall be calculated in accordance with the preceding table, using the reasonable cost of comparable replacement shingles as determined by CertainTeed, and by then decreasing that amount by 1/600 with respect to Grand Manor®, Presidential Shake® TL, Landmark® TL, Carriage House®, Presidential Shake®, Arcadia Shake®, Presidential Solaris®, Independence®, Highland Slate®, Landmark® Premium, Landmark® Pro,

NorthGate®, Landmark® Solaris, Independence®, Highland Slate®; by 1/360 with respect to Landmark®, XT™ 30 and Patriot; by 1/300 with respect to XT™ 25, and Firehalt™; and by 1/240 with respect to CT 20 and Firescreen™ for each month of service as measured from the date of installation of the shingles to the date when proven defective.

In the event of repair or replacement pursuant to the terms of this warranty, the original warranty shall apply to the replacement shingles or the repaired shingles and will extend for the balance of the warranty period in effect at the time the shingles proved defective.

## Limitations

1. This warranty provides protection against any shingle defects that arise in the course of ordinary and everyday wear and tear to the roof caused by normal exposure to the elements. It does not provide protection against damage caused by situations and events beyond normal exposure conditions, such as, but not limited to:
  - a. Defects or failure caused by application of the shingles not in strict adherence with the written instructions of CertainTeed
  - b. Any damage to the shingles caused by winds greater than those listed in the preceding table for each product, lightning, hurricane, tornado, hailstorm, earthquake, fire, explosion, flood or falling objects.
  - c. Defects or damage caused by materials used as a roofing base over which the shingles are applied, damage to the roof caused by settlement, distortion, failure or cracking of the roof deck, walls or foundation of a building, or by traffic on the roof.
  - d. Damage caused by alteration after completion of the application of the shingles, whether such alteration be by structural additions, changes or replacements, or by equipment installation (including, but not limited to, aerials, signs, water towers, fan housings, air conditioning equipment and television antennas).
  - e. Damage caused by external sources, such as animals, foot traffic, and tools and equipment.
  - f. If the applied shingle contains self-sealing asphalt strips, and if any of the strips fail to properly activate within the first year following the date of application of the shingles, CertainTeed shall have no liability under this warranty for such a condition unless the requirements pertaining to written notice to CertainTeed (found under “What the Customer Must Do”) are met, and CertainTeed has been afforded the opportunity to hand seal, at its sole expense, any non-sealing shingles.
  - g. Some colors are more apt to fade due to exposure to sunlight than others, including but not limited to Ocean Blue.
  - h. CertainTeed limits its warranty protection to a ten (10) year duration (from date of completion of shingle application to the end of the tenth year of service) for any shingles applied to any non-ventilated roof deck systems. This warranty obligation is subject to the liability figure shown on the table and is decreased by the reduction figure shown on that table.
2. CertainTeed reserves the right to discontinue or modify any of its products, including the color of the shingles, without notice to the property owner/consumer

and shall not be liable as a result of such discontinuance or modification, nor shall CertainTeed be liable in the event replacement material varies in color in comparison to the original product as a result of normal weathering. If CertainTeed replaces any material under this warranty, it may substitute products designated by CertainTeed to be of comparable quality or price range in the event the product initially installed has been discontinued or modified.

3. This warranty does not pertain to shingles installed within the boundaries of the United States of America, its territories, and Canada.

## Limited Wind Warranty

CertainTeed warrants that its shingles will resist wind blow-off damage due to wind velocities, including gusts, up to the maximum per product listed in the preceding table during the five (5) year period following application of the shingles.

If any such blow-off damage does occur during the first five (5) years of service after application of the shingles, CertainTeed will furnish replacement shingles without charge for those shingles damaged (subject to the provisions of paragraph 1(b) under “Limitations” set forth above). This five (5) year Limited Wind Warranty does not cover the labor costs for removal or disposal of damaged shingles or application of the replacement shingles. In the event the shingles involved contain self-sealing asphalt strips paragraph 1(f) under “Limitations” set forth above will apply during the first year after application.

Any costs in excess of CertainTeed's contribution shall be the owner's responsibility through homeowner's insurance, etc.

## Algae Resistance Warranty

Blue-green algae (cyanobacteria gloeocapsa - Gloeocapsa Magma), which is commonly but incorrectly called “fungus” can create unsightly streaking on shingles. CertainTeed warrants that the algae-resistant versions of the products listed in the table above will remain free from blue-green algae growth which adversely affects the overall appearance of said shingles for a period of ten (10) years for applications in Temperate & Non-Tropical regions and five (5) years for applications in Tropical regions. Temperate and Non-Tropical regions are defined as those areas between the Arctic Circle and the Tropic of Cancer and the Antarctic Circle and the Tropic of Capricorn. The Tropical region is any area other than the Temperate and Non-Tropical regions. CertainTeed reserves the right to clean the blue-green algae stains from the shingle rather than repair or replace the contaminated shingles. Stains or contamination to the shingle arising from sources such as, but not limited to, moss, lichens or other vegetation, or paints, chemicals or other similar materials, unless the applied asphalt shingle was sold as an algae-resistant shingle, in which case CertainTeed will clean, repair or replace, at its option, per the terms of the warranty, only such shingles which are proven to be contaminated with blue-green algae during the term of this Algae Resistance Warranty.

Should any shingles prove to be contaminated following completion of shingle application, CertainTeed's maximum contribution toward the cost to the property owner/consumer for cleaning the contaminated shingles shall be calculated using the reasonable cost of comparable replacement shingles as determined by CertainTeed and then by, decreasing that amount by 1/120 for shingles installed in Temperate and Non-Tropical regions and 1/60 for shingles installed in Tropical regions, for each month of service as measured from the date of installation of the shingles to the date when proven contaminated.

## What the Consumer Must Do

The original property owner/consumer must notify CertainTeed in writing of any manufacturing defect or fungus or algae contamination promptly following its discovery, and shall submit with such notice proof of date of purchase and application in order to provide CertainTeed an opportunity to investigate the claim and examine the material alleged to be defective. Any claimed defect for which notice is not received by CertainTeed within the applicable warranty period is not covered by this warranty.

Notification should be provided to CertainTeed Corporation, 20 Moores Road, Malvern, PA 19355, Attn: Export Division.

CertainTeed shall then promptly inspect shingle samples containing the alleged defect and if such examination does disclose a defect covered by this warranty, shall, within a reasonable time after inspection, repair, replace or clean the defective shingles or make the appropriate contribution toward repair, replacement or cleaning in accordance with the preceding paragraphs.

## Other Conditions

1. This limited warranty is not transferable.
2. This limited warranty is effective on shingles applied on or after January 1, 2018, and supersedes the written warranty previously issued by CertainTeed coded No. 20-20-3671.

## Limitation of Liability

THIS DOCUMENT CONSTITUTES THE EXCLUSIVE WARRANTIES AND REMEDIES PROVIDED BY CERTAINTEED. THE WARRANTIES AND REMEDIES CONTAINED IN THIS DOCUMENT ARE EXPRESSLY IN LIEU OF ANY AND ALL OTHER OBLIGATIONS, GUARANTEES AND WARRANTIES, WHETHER WRITTEN, ORAL OR IMPLIED BY STATUTE OR AT LAW. YOUR SPECIFIC COUNTRY'S LAW WILL DETERMINE THE PERIOD OF TIME FOLLOWING THE SALE THAT A PROPERTY OWNER MAY SEEK A REMEDY UNDER THE IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. CERTAINTEED'S OBLIGATIONS, RESPONSIBILITIES AND LIABILITY SHALL BE LIMITED TO REPAIRING, REPLACING OR REFUNDING THE DEFECTIVE PRODUCT AS SET FORTH IN THIS LIMITED WARRANTY. IN NO EVENT SHALL CERTAINTEED BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, INCLUDING ANY DAMAGE TO THE PROPERTY, THE BUILDING OR ITS CONTENTS, OR FOR INJURY TO ANY PERSONS, THAT MAY OCCUR AS A RESULT OF THE USE OF CERTAINTEED'S PRODUCTS OR AS A RESULT OF THE BREACH OF THIS WARRANTY. IF YOUR COUNTRY DOES NOT ALLOW EXCLUSIONS OR LIMITATIONS OF SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. IN NO EVENT SHALL CERTAINTEED'S TOTAL LIABILITY ARISING OUT OF OR RELATED TO THE PRODUCT(S) COVERED UNDER THIS WARRANTY EXCEED THE ORIGINAL PURCHASE PRICE OF THE PRODUCTS AND THE LABOR COSTS RELATING TO THE ORIGINAL INSTALLATION OF SUCH PRODUCTS.

This limited warranty may not be modified, altered or expanded by anyone, including product distributors, dealers, sellers, installers and/or CertainTeed field representatives.

This limited warranty gives you specific legal rights, and you may also have other rights which vary by country.

All payments made by CertainTeed pursuant to this limited warranty are in U.S. dollars.