WHAT IS COVERED?

Twelve Year Limited Warranty

CertainTeed Gypsum, Inc. ("CertainTeed") warrants that its GlasRoc® Sheathing will be free from manufacturing defects that make it unsuitable for use as a substrate in an architecturally specified Exterior Insulation and Finish System ("EIFS"), and that it meets or exceeds the manufacturing requirements and specifications of ASTM C1177 “Standard Specification for Glass Mat Gypsum substrate for use as Sheathing.”

WHO IS COVERED?

The Twelve Year Limited Warranty extends to the original owner of a building utilizing GlasRoc® Sheathing and may not be assigned or transferred under any circumstances. This warranty shall terminate upon the transfer of the ownership of the structure.

HOW LONG DOES THE COVERAGE LAST?

The Twelve Year Limited Warranty shall commence with the date of the product’s purchase by the installing contractor or product applicator, and continue for Twelve years. Product must be purchased and installed within one year of the manufacturing date.

WHAT IS NOT COVERED?

CertainTeed shall not be responsible for any loss resulting from any of the following:

- Installation practices not in accordance with CertainTeed’s published recommendations and specifications.
- Installation practices not in accordance with applicable local building code requirements.
- Damage to GlasRoc® Sheathing caused by an EIFS system not installed in accordance with the application instructions of the EIFS manufacturer and the architectural specifications or ASTM C1397, “Standard Practice for Application of Class PB Exterior Insulation and Finish Systems.”
- Moisture intrusion defects including insect, fungus and mold infestation resulting from the use of other manufacturer’s products.
- Failure of the owner to maintain the building with reasonable care.
- Use of GlasRoc® Sheathing as a substrate for any exterior finish systems or coatings that are directly applied to the panel surface (excluding ceiling and soffit areas).
- Excludes damage caused by improper handling or storage, immersion in water, floods, fires, hailstorms, earthquakes, high winds, falling objects, settling of the building, movement of the framing members, failure or distortion in the walls or foundation of the structure.
- CertainTeed is not responsible for the performance of the exterior system applied over GlasRoc® Sheathing. Effect of State/Province Law

WHAT WILL CERTAINTEED DO?

CertainTeed will, at its option, provide replacement Product or refund up to double the purchase price.

HOW DO I GET SERVICE?

Submit all claims in writing within 10 days. CertainTeed shall have an additional 14 days thereafter to inspect the GlasRoc® Sheathing. CertainTeed shall be granted reasonable access to the project and no repairs or alterations shall be made by anyone other than CertainTeed or its authorized representatives.

Effect of State/Province Law

THIS WARRANTY STATES THE FULL EXTENT OF CERTAINTEED’S RESPONSIBILITY FOR DEFECTS IN THE PRODUCT. ALL OTHER REPRESENTATIONS AND WARRANTIES EITHER EXPRESSED OR IMPLIED, INCLUDING WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE OR MERCHANTABILITY, ARE HEREBY DISCLAIMED.

IN NO EVENT SHALL CERTAINTEED BE LIABLE FOR LOSS OF PROFITS, OR ANY CONSEQUENTIAL, SPECIAL, INCIDENTAL INDIRECT, OR PUNITIVE DAMAGES, WHETHER BASED UPON A BREACH OF WARRANTY, NEGLIGENCE, STRICT LIABILITY, TORT, BREACH OF CONTRACT, OR ANY OTHER LEGAL THEORY.

Some states/provinces do not allow the exclusion or limitation of warranties or do not allow the exclusion of limitation of incidental or consequential damages, so the above disclaimers may not apply to you.

WHAT WILL CERTAINTEED DO?

CertainTeed will, at its option, provide replacement Product or refund up to double the purchase price.

HOW DO I GET SERVICE?

Submit all claims in writing within 10 days. CertainTeed shall have an additional 14 days thereafter to inspect the GlasRoc® Sheathing. CertainTeed shall be granted reasonable access to the project and no repairs or alterations shall be made by anyone other than CertainTeed or its authorized representatives.

Effect of State/Province Law

THIS WARRANTY STATES THE FULL EXTENT OF CERTAINTEED’S RESPONSIBILITY FOR DEFECTS IN THE PRODUCT. ALL OTHER REPRESENTATIONS AND WARRANTIES EITHER EXPRESSED OR IMPLIED, INCLUDING WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE OR MERCHANTABILITY, ARE HEREBY DISCLAIMED.

IN NO EVENT SHALL CERTAINTEED BE LIABLE FOR LOSS OF PROFITS, OR ANY CONSEQUENTIAL, SPECIAL, INCIDENTAL INDIRECT, OR PUNITIVE DAMAGES, WHETHER BASED UPON A BREACH OF WARRANTY, NEGLIGENCE, STRICT LIABILITY, TORT, BREACH OF CONTRACT, OR ANY OTHER LEGAL THEORY.

Some states/provinces do not allow the exclusion or limitation of warranties or do not allow the exclusion of limitation of incidental or consequential damages, so the above disclaimers may not apply to you.

WHAT WILL CERTAINTEED DO?

CertainTeed will, at its option, provide replacement Product or refund up to double the purchase price.

HOW DO I GET SERVICE?

Submit all claims in writing within 10 days. CertainTeed shall have an additional 14 days thereafter to inspect the GlasRoc® Sheathing. CertainTeed shall be granted reasonable access to the project and no repairs or alterations shall be made by anyone other than CertainTeed or its authorized representatives.

Effect of State/Province Law

THIS WARRANTY STATES THE FULL EXTENT OF CERTAINTEED’S RESPONSIBILITY FOR DEFECTS IN THE PRODUCT. ALL OTHER REPRESENTATIONS AND WARRANTIES EITHER EXPRESSED OR IMPLIED, INCLUDING WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE OR MERCHANTABILITY, ARE HEREBY DISCLAIMED.

IN NO EVENT SHALL CERTAINTEED BE LIABLE FOR LOSS OF PROFITS, OR ANY CONSEQUENTIAL, SPECIAL, INCIDENTAL INDIRECT, OR PUNITIVE DAMAGES, WHETHER BASED UPON A BREACH OF WARRANTY, NEGLIGENCE, STRICT LIABILITY, TORT, BREACH OF CONTRACT, OR ANY OTHER LEGAL THEORY.

Some states/provinces do not allow the exclusion or limitation of warranties or do not allow the exclusion of limitation of incidental or consequential damages, so the above disclaimers may not apply to you.
made to the GlasRoc® Sheathing prior to the CertainTeed inspection. Written submittal should include the date the defect was discovered or should have been discovered, a brief description of the damaged area with a copy of the sales receipt, and invoice or evidence of installation date to:

CertainTeed Gypsum
20 Moores Road
Malvern, PA 19355
USA
Phone 800 233-8990

Attn: Product Manager, GlasRoc Sheathing

To effect this sole and exclusive remedy, the claim must be submitted in writing prior to the end of the warranty period.

THIS SHALL CONSTITUTE THE TOTAL LIABILITY OF CERTAINTEED AND THE EXCLUSIVE REMEDY FOR ANY PERSON OR ENTITY COVERED BY THIS LIMITED WARRANTY. THERE ARE NO OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. LIABILITY IS LIMITED TO THE ABOVE AND CERTAINTEED SHALL IN NO EVENT BE LIABLE FOR LABOR CHARGES, INCLUDING BUT NOT LIMITED TO, LABOR CHARGES IN CONNECTION WITH REMOVAL OR REPLACEMENT, NOR FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

No representative of CertainTeed has the authority to make any representation or promise with respect to this limited warranty or otherwise amend, restate, or supplement this limited warranty.