

## TECHNICAL MEMO

|  |                            |
|--|----------------------------|
| <b>RE:</b> Maintenance Instructions for <b>Performa™ Symphony® M</b> acoustic ceiling panels                           |                            |
| <b>From:</b> CertainTeed Ceilings Technical Services   | <b>Phone:</b> 800-233-8990 |
| <b>Email:</b> <a href="mailto:ceilingstechnicalservices@certainteed.com">ceilingstechnicalservices@certainteed.com</a> |                            |

### **Handling**

Clean cotton gloves should be worn at all times, both during the initial ceiling assembly and any subsequent activity that may require a panel to be removed. When panels are removed they should be taken completely out of the grid and stored on a flat surface. Panels should be laid face to face in order to limit unnecessary soiling and damage during their temporary displacement.

### **Cleaning**

Clean panel by using a sponge or cloth dampened with a water and mild liquid detergent solution (*such as Dawn Ultra® dish soap*). Squeeze the saturated sponge or cloth until it is merely damp. Then lightly wipe the surface to be cleaned. Do not moisten panel excessively. Never soak panels with water.

**If any portion of this information provokes a question, please contact  
CertainTeed Ceilings Technical Services.**

**CertainTeed Ceilings Technical Services**

P.O. Box 860

Valley Forge, PA 19482

[www.certainteed.com/ceilings](http://www.certainteed.com/ceilings)

[1408]