**CertainTeed Ceilings Technical Services Memo**

| Subject: | Maintenance Instructions for CertainTeed Symphony m acoustic ceiling panels |
| Date:    | September 12, 2019       | Tel:  | 800-233-8990 |

**Handling**
Clean cotton gloves should be worn at all times, both during the initial ceiling assembly and any subsequent activity that may require a panel to be removed. When panels are removed they should be taken completely out of the grid and stored on a flat surface. Panels should be laid face to face in order to prevent unnecessary soiling and damage during their temporary displacement.

**Cleaning**
Clean panel by using a sponge or cloth dampened with a water and mild liquid detergent solution (*such as Dawn Ultra® dish soap*). Squeeze the saturated sponge or cloth until it is merely damp. Then lightly wipe the surface to be cleaned. Do not moisten panel excessively. Never soak panels with water.

If any portion of this information provokes a question, please contact CertainTeed Ceilings Technical Services.