



CertainTeed Ceilings Technical Services Memo

Subject:	Maintenance Instructions for CertainTeed Sereno Fine Fissured acoustic ceiling panels		
Date:	September 9, 2019	Tel:	800-233-8990

Handling

Clean cotton gloves should be worn at all times, both during the initial ceiling assembly and any subsequent activity that may require a panel to be removed. When panels are removed they should be taken completely out of the grid and stored on a flat surface. Panels should be laid face to face in order to prevent unnecessary soiling and damage during their temporary displacement.

Cleaning

Panels can be cleaned of dust and loose dirt particles by vacuuming with a soft brush attachment. Isolated soil spots can be addressed by use of an art gum eraser rubbed gently over the affected area.

Alternatively, isolated spots can be addressed with a soft cloth or sponge dampened with a water and mild liquid detergent solution (such as Dawn Ultra® dish soap). Squeeze the saturated sponge or cloth until it is merely damp and then lightly wipe the area to be cleaned. Do not moisten panel excessively. Never soak panels with water.

**If any portion of this information provokes a question, please contact
CertainTeed Ceilings Technical Services.**