



CertainTeed Ceilings Technical Services Memo

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| Subject: | Maintenance Instructions for CertainTeed School Board acoustic ceiling panels | | |
| Date: | September 12, 2019 | Tel: | 800-233-8990 |

Handling

Clean cotton gloves should be worn at all times, both during the initial ceiling assembly and any subsequent activity that may require a panel to be removed. When panels are removed they should be taken completely out of the grid and stored on a flat surface. Panels should be laid face to face in order to prevent unnecessary soiling and damage during their temporary displacement.

Cleaning

Panels can be cleaned of dust and loose dirt particles by vacuuming with a soft brush attachment.

Isolated spots can be addressed with a soft cloth dampened with a water and mild liquid detergent solution (such as Dawn Ultra® dish soap). Squeeze the saturated cloth until it is merely damp and then gently wipe the area to be cleaned being careful to minimize any loss of surface texture. Do not moisten panel excessively. Never soak panels with water.

**If any portion of this information provokes a question, please contact
CertainTeed Ceilings Technical Services.**