

August 1, 2018

To our Valued Customers:

## CertainTeed Finishing Product Shelf Life

CertainTeed’s goal is to be recognized as the preferred product and service choice in North America for finishing products. Product satisfaction can be enhanced when our customers are receiving and using finishing products that have not aged beyond a point where designed performance characteristics start to deteriorate. To reach this criterion and also to optimize inventory levels, we have formalized the following policy.

To avoid out dated products from reaching our end users, (applicators) the chart below is the recommended guideline. The recommended dates by product group should allow ample time for distribution channels to sell the product and the applicators to apply the product before any deterioration of product quality occurs. The following chart assumes the product has been stored as recommended (see below). Poor storage conditions can greatly reduce the useful life of all products from that shown in this table.

CT Finishing Products	Maximum Age For Shipping To Distribution Channels	Targeted Maximum Age To Be Used By Applicators
Ready Mixed Compounds/Texture	3 months	9 months
Dry Compounds/Texture	12 months	24 months
Setting Compound in bags/pails	6 months	9 months
Level “V” Surfacer	9 months	18 months
Paper Tapes, Beads, and Trims	No expiration	No expiration

### Product Storage:

Protect ready mixed compounds from extreme heat. Avoid placing product in direct sunlight or in front of heaters. Protect ready mixed compounds from freezing. If freezing does occur, thaw product very slowly (2 to 4 days in a warehouse at 55F/13C); product may survive one or two freeze thaw cycles depending on degree of freezing and particular formula. Product that cannot be mixed smooth with a small amount of water should not be used. Joint compound should be acclimated at 55F (13C) for at least 48 hours prior to application. Setting compounds bags should not be stored directly on concrete floor; dry storage is required. Product beyond recommended dates or if in question for any reason should be tested by CertainTeed’s Technical team for evaluation prior to use.

Please contact Marketing Technical Services at (800) 446-5284 for further assistance.