

ASPHALT SHINGLE PRODUCTS
CERTAINTEED CORPORATION



CertainTeed 

LIMITED

WARRANTY

CONGRATULATIONS!

... and thank you for your recent purchase of one of the fine products in the CertainTeed Roofing Collection™. Since 1904, CertainTeed has been producing quality roofing products that provide long-lasting beauty and protection for homes of every size, style and age. For the past 90 years, the basis for our name, “Quality made *certain*, satisfaction guaranteed,” has been our ongoing philosophy.

Your CertainTeed roofing warranty fully explains how CertainTeed supports its products with the strongest warranty protection available. In the following paragraphs we would like to highlight some of the more important warranty features, and provide some additional information that will help you understand why the quality of your CertainTeed roof is not just a claim, but a fact.

However, it is important that you read the warranty section of this brochure. The warranty lists the specific CertainTeed asphalt shingle products that are covered and the period of time for which they are covered. Take the time to understand how CertainTeed protects your purchase by standing behind our products.

SURESTART™ PROTECTION

Because CertainTeed roofing products are manufactured to the highest quality standards, we confidently include the additional assurance of SureStart™ protection with all CertainTeed shingles. SureStart provides the strongest protection you can get in the vital early years after your new roof has been installed.

Simply put, if a manufacturing defect is discovered during the SureStart period, CertainTeed will provide reimbursement of 100% of the cost of the shingles and labor to repair the defective shingles or apply new shingles to



replace the defective shingles (exclusive of costs of tear-off and flashings). SureStart protection is not prorated or otherwise reduced over time.

SureStart protection does not extend to any shingles applied to insulated roof deck systems that have not been ventilated between the insulation and the deck.

TRANSFERABILITY

The warranties for CertainTeed shingles are transferable by the original property owner to the subsequent owner. Upon transfer of the warranty during the product's SureStart period, the remaining duration of the warranty for the new owner is the same as it would have been for the original owner.

And, the remaining period of SureStart protection will be available to the subsequent property owner.

For product warranties transferred after the SureStart period has elapsed, the remaining duration of the transferred warranty will be **two** years from the date of real estate title transfer.

Organic Shingles

Organic shingles have a thick, **organic felt base reinforcement**. In the manufacturing process, the felt is saturated with a soft, flexible asphalt. It is then completely coated on both sides with tougher coating asphalt and then covered with granules. The result is a **tough, durable shingle with excellent durability in extreme cold weather and good performance characteristics in extreme heat.**

Organic shingles carry a **Class C** fire-resistance rating from Underwriters Laboratories.

Characteristics that equate to high or low **quality** in an organic base shingle include **tear strength, flexibility and cold weather handling.**

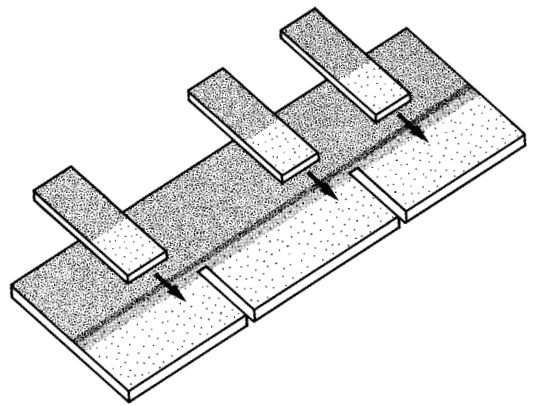
ASTM does not provide a standard test for tear strength in organic shingles. Nevertheless, a good organic shingle with tear strength well over 2,000 grams typically will demonstrate excellent cold weather, high wind performance.

One measure of the flexibility of a shingle is an **“Uplift Flexibility”** test, in which the shingle is bent in the same direction as it would be by the action of the wind. The load required to bend the shingle through a range of angles up to 90 degrees is recorded and used to calculate the flexibility index expressed as a percentage. A **good organic shingle will have a flexibility index of 50% or greater.** A high value is one indication of a shingle’s toughness, its resistance to blow-off and damage in handling, and its ability to resist cracking as it ages in service on the roof.

All of CertainTeed’s organic-base asphalt shingles demonstrate tear strength well over 2,000 grams, and uplift flexibility indexes greater than 50%.

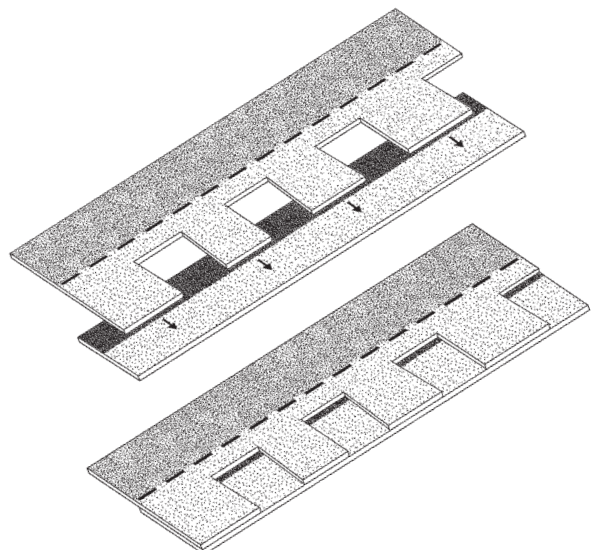
WHAT IS A “SHANGLE®”?

The “Shangle®,” an idea conceived by CertainTeed over 30 years ago, is the original “laminated shingle.” The Shangle features a full-size, one-piece shingle as a base, to which individual shingle tabs or overlay pads are applied, providing extra protection and aesthetic enhancement to the roof.



WHAT IS A TWO-PIECE LAMINATE?

Whereas a Shangle consists of a full-size, one-piece base shingle onto which tabs or pads are applied, a two-piece laminate uses a full-size shingle with tab-size teeth cut out of it. Adhered to the back of this top shingle is a half shingle that runs behind the cutouts. The result is a multi-layered shingle that provides a rugged, textured look on the roof.



LIMITED WARRANTY

This warranty covers asphalt shingle products sold only in the United States of America, its territories and Canada.

What and Who Is Covered and for How Long

Provided shingles have been installed in strict accordance with CertainTeed written installation instructions, CertainTeed warrants to the original property owner/consumer that its asphalt roofing shingles will be free from manufacturing defects for the length of time specified in the chart below, and that CertainTeed will repair or replace any shingles proven to be defective under the terms of this warranty.

In addition, CertainTeed warrants that Landmark™ XL, Landmark™, Highlands™ Shingle® and FungusBuster® 25 shingles that were sold as “algae-resistant shingles” will remain free from algae and fungus growth which adversely affect the overall appearance of said shingles for a period of ten (10) years. However, CertainTeed reserves the right to clean the fungus or algae stains from the shingles rather than repair or replace the contaminated shingles.

In the event of repair, replacement or cleaning pursuant to the terms of this warranty, the warranty on the replaced, repaired or cleaned shingles will extend for the balance of the warranty period in effect at the time the shingles prove defective.

PRODUCT	WARRANTY PERIOD	SURESTART™ PERIOD	MAXIMUM MATERIAL LIABILITY AFTER SURESTART PERIOD	REDUCTION FIGURE PER MONTH
INDEPENDENCE SHANGLE®	40 YEARS	5 YEARS	\$55/Square	1/480
LANDMARK™ XL (and AR)	40 YEARS	5 YEARS	\$55/Square	1/480
HALLMARK SHANGLE®	30 YEARS	5 YEARS	\$55/Square	1/360
LANDMARK™ (and AR)	30 YEARS	5 YEARS	\$45/Square	1/360
CUSTOM SEALDON® 30	30 YEARS	5 YEARS	\$35/Square	1/360
XT™ 30	30 YEARS	5 YEARS	\$35/Square	1/360
CLASSIC HORIZON SHANGLE®	25 YEARS	5 YEARS	\$40/Square	1/300
LANDMARK™ 25	25 YEARS	5 YEARS	\$40/Square	1/300
NEW HORIZON SHANGLE®	25 YEARS	5 YEARS	\$40/Square	1/300
HIGHLANDS™ SHANGLE® AR	25 YEARS	5 YEARS	\$40/Square	1/300
HEARTHSTEAD® 25	25 YEARS	5 YEARS	\$35/Square	1/300
CUSTOM LOK™ 25	25 YEARS	5 YEARS	\$35/Square	1/300
SOLID SLAB™	25 YEARS	5 YEARS	\$35/Square	1/300
FUNGUSBUSTER® 25	25 YEARS	5 YEARS	\$30/Square	1/300
XT™ 25	25 YEARS	5 YEARS	\$30/Square	1/300
SEALDON® 25	25 YEARS	5 YEARS	\$30/Square	1/300
CERTAINTEED 20	20 YEARS	3 YEARS	\$25/Square	1/240
ANY SHINGLES APPLIED TO UNVENTILATED, INSULATED ROOF DECKS	10 YEARS	N/A	See above	1/120
ALGAE-RESISTANT SHINGLES	10 YEARS	5 YEARS	See above	1/120

SureStart™ Protection

All of CertainTeed’s shingle products are covered by SureStart™ protection for the period specified in the chart above. Under this warranty feature, CertainTeed, at no charge, will repair, replace, or clean, at its option, any shingles proven to be defective during the applicable SureStart period (the SureStart period begins when shingle application has been completed and terminates at the end of the year indicated as its term of duration; i.e., the SureStart period for Independence Shangle terminates at the completion of its fifth year of service).

CertainTeed’s maximum liability under SureStart will be equal to the reasonable cost to replace the defective shingles, plus labor. CertainTeed shall not be responsible or liable for costs of roof tear-off and disposal and of flashing and metal work (and repairs required by defects therein).

(PLEASE REFER TO NEXT TWO PAGES FOR REMAINDER OF WARRANTY, INCLUDING OTHER CONDITIONS.)

SureStart protection does not extend to any shingles applied to insulated roof deck systems that are not ventilated between the insulation and the deck material upon which the shingles are attached. In the case of these shingles, CertainTeed's maximum contribution toward the cost of repairing, replacing or cleaning the defective shingles will be calculated using the figure indicated in the chart on the previous page as the maximum liability, exclusive of costs of labor, roof tear-off and disposal, and by then decreasing that amount by the reduction figure specified in the chart for each month as measured from the date the shingles were installed to the date when proven defective.

In instances in which CertainTeed, under the terms of this warranty, has agreed to pay the cost of labor required to repair, replace or clean defective or contaminated shingles, CertainTeed will provide reimbursement only upon receipt of a copy of the contractor's invoice or other written evidence of the completion of such work which CertainTeed, in its sole discretion, deems acceptable.

Beyond SureStart™ Protection

Should any shingles prove to be defective subsequent to the SureStart™ period, CertainTeed's maximum contribution toward the cost of repairing or replacing the defective shingles will be calculated using the figure indicated in the chart on the previous page as the maximum liability, exclusive of costs of labor, roof tear-off and disposal, and then decreasing that amount by the specified reduction figure based on months of service measured from the date the shingles were installed to the date when proven defective.

Transferability

DURING THE SURESTART PERIOD

The warranty for all of CertainTeed's shingle products may be transferred by the original consumer to the subsequent property owner. If the warranty is transferred by the original consumer during the SureStart period, the duration of the warranty, measured from the date of installation, will remain the same as for the original consumer, and the remaining period of SureStart protection will be available to the subsequent property owner.

AFTER THE SURESTART PERIOD

In the event that the warranty is transferred by the original consumer subsequent to the SureStart period, the warranty duration following the transfer will be two years from the date of real estate title transfer.

Limitations

This warranty provides protection against any shingle defects that arise in the course of ordinary and everyday wear and tear to the roof caused by normal exposure to the elements. It does not provide protection against damage caused by situations and events beyond normal exposure conditions, such as, but not limited to:

- winds, including gusts, greater than 60 miles per hour, lightning, hurricane, tornado, hailstorm, earthquake, fire, explosion, flood or falling objects.
- distortion, cracking or other failure of the base material over which the shingles are applied, or of the roof deck, or of the walls or foundation of the building itself.
- damage caused by structural changes, alterations or additions, or by the installation of equipment (such as aerials, signs or air-conditioning equipment) to the structure after the original shingles have been applied.
- stains or contamination to the shingle arising from sources such as, but not limited to, moss, lichens or other vegetation, or paints, chemicals or other similar materials, unless the applied asphalt shingle was sold as an "algae- or fungus-resistant shingle," in which case CertainTeed will clean, repair or replace, at its option, per the terms of the warranty, only such shingles which are proven to be contaminated with fungus or algae during the term of the warranty against fungus and algae growth.

If the applied shingles contain self-sealing asphalt strips, and if any of these strips fail to activate within the first year following application, CertainTeed shall have no liability under this warranty for such a defect unless CertainTeed is afforded the opportunity to hand-seal, at its sole expense, any non-sealing shingles.

WARRANTY PROTECTION AGAINST FUNGUS



In the East Coast sales region, several of CertainTeed's fiber glass shingles are available in an algae-resistant version. Commonly called "fungus," the black and green algae that creates unsightly streaking on shingles is a common occurrence in warm, humid climates.

CertainTeed provides exceptional warranty protection against fungus and algae contamination. Landmark™ XL AR, Landmark™ AR, Highlands™ Shingle® AR and FungusBuster® 25 carry a 10-year limited warranty against algae growth.

ASPHALT SHINGLES FIBER GLASS AND ORGANIC

As you may know, there are two basic types of asphalt shingles. Each consists of a core material that is coated with asphalt, and then covered with granules. This core, or base material, may

be either fiber glass mat or organic felt. Shingles made of each type of base material possess specific characteristics and attributes that recommend them for particular situations.

Fiber Glass Shingles

Fiber glass shingles carry a **Class A** fire-resistance rating from Underwriters Laboratories (UL), **the highest fire rating available**. Thus, fiber glass shingles are the best protection against the spread of flame on a roof.

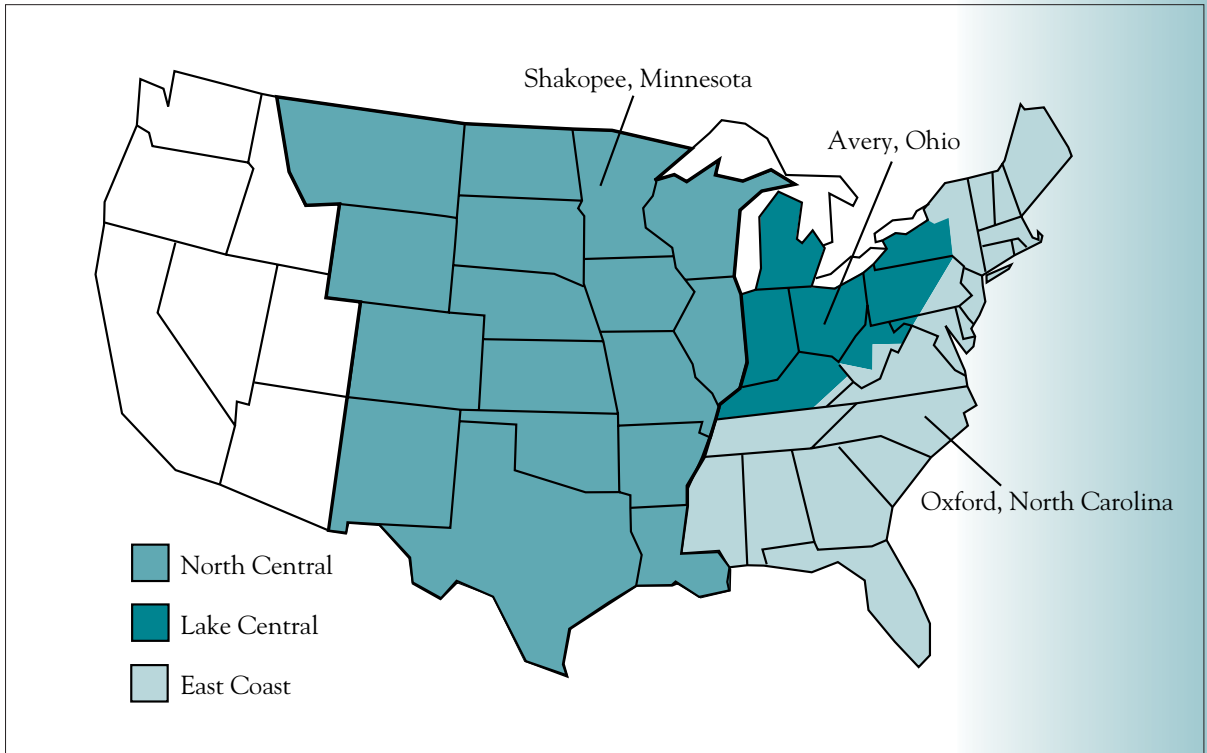
Fiber glass shingles are so called because they are built on a core, or mat, of **fiber glass reinforcement**. Asphalt coating is applied directly to this mat, and protective, colored granules are embedded into the coating. Since the mat does not need to be saturated with asphalt, fiber glass shingles are **lighter in weight** than organic shingles and are more resistant to heat and humidity. Perhaps the most important factor that influences the quality of fiber glass shingle performance is the **quality of the mat** used in the construction of the shingle. Throughout the roofing industry, the quality of fiber glass mats varies widely.

The American Society for Testing and Materials (ASTM) has established a standard of performance for fiber glass shingles, **ASTM D3462**, "Standard Specification for Fiber Glass Asphalt Shingles." This test measures the force, in grams, required to tear a shingle in a specialized measuring device known as the "Elmendorf Tear Tester." As measured this way, the **minimum tear strength required by ASTM is 1700 grams**. In repeated tests conducted regularly by CertainTeed and by independent testing laboratories, **all CertainTeed fiber glass shingles have consistently demonstrated the best tear strength rating, and have never failed to comply with all of the requirements of ASTM D3462. This performance is certified by Underwriters Laboratories.**

No other fiber glass shingle manufacturer can make, and substantiate, all these claims.

ROOFING PLANTS AND REGIONAL SALES OFFICES

CertainTeed roofing products are sold by the Roofing Products Group of CertainTeed Corporation. They are manufactured in three roofing plants and sold in three sales regions, as well as special product areas (SPA).



Since the early 1900s, CertainTeed has been an innovator in the building materials industry, today producing and selling vinyl windows, vinyl siding and accessories, asphalt roofing shingles, roof ventilation products, clay roof tiles, fiber glass insulation and reinforcements, and PVC pipe at more than 100 facilities nationwide. Continuing the 90-year commitment of “quality made *certain*, satisfaction guaranteed,” CertainTeed remains one of the most trusted names in the industry.

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CertainTeed 
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