

Solutions® Wall Panels

2 Year Limited Warranty

CertainTeed Ceilings Corporation warrants its Acoustical Solutions Wall Panels against visible sag, warping, shrinking, buckling and delamination as a direct result of manufacturing defects for two (2) years from the date of installation of the wall panels subject to the conditions set forth below:

TERMS AND CONDITIONS

- 1. The panels shall be installed in accordance with all applicable CertainTeed recommendations in effect at the time of installation, using approved procedures described in the Acoustical Solutions Installation Instructions.
2. The panels shall be installed only in areas free from excessive humidity and the temperature and humidity conditions must not exceed 60-85 degrees Fahrenheit (16-29 degrees C) and 70% relative humidity following installation with the environmental conditions being controlled within those limits. Any deviation from those limits in the building or portions of the building shall void the warranty.
3. No water or water vapor from sources including but not limited to condensation, leaking pipes and/or ducts or steam shall come in contact with the panels.
4. The wall panels must not be used to support any other material such as insulation, light fixtures, or mechanical equipment.
5. Prior to installation, the wall panels must be stored in a dry and clean area, protected from possible damage caused by rain, snow, and excessive moisture. The wall panels must also be protected against possible impacts and abrasions while on the construction site.

DEVIATION FROM THESE TERMS AND CONDITIONS VOIDS THE WARRANTY.

EXCLUSIONS

Damage caused by improper maintenance, abuse, fire, exposure to smoke, fumes, chemical vapors, exterior elements, freezing temperatures, vibrations and normal wear and tear are not covered by this warranty.

This warranty excludes consequential damages that may result from the presence of standing water, or where moisture is in direct contact with the wall panel materials. Causes could include, but are not limited to, building leaks, condensation, and HVAC system performance failure.

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Should CertainTeed's wall panels visibly sag, warp, shrink, buckle or delaminate during the warranty period, written notice must be given within 30 days after first observing this condition to the following address: CertainTeed Ceilings Corporation, Technical Services Department, P.O. Box, Valley Forge, PA 19482 USA. If upon investigation, CertainTeed finds that the visible sagging, warping, shrinking, buckling or delamination is caused by manufacturing defects and is covered under this warranty, owner's sole remedy and CertainTeed's liability shall be limited to CertainTeed furnishing new material of the same or similar type and grade in an amount equal to that which is determined to be defective. CertainTeed does not warrant that the replacement panels will match the exact color of the remaining in-place panels. CertainTeed shall not be responsible for any installation or replacement costs.

THE FURNISHING OF SUCH PANELS SHALL CONSTITUTE THE TOTAL LIABILITY OF CERTAINTEED AND THE EXCLUSIVE REMEDY OF CUSTOMER. THERE ARE NO OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. LIABILITY IS LIMITED TO THE ABOVE AND CERTAINTEED SHALL IN NO EVENT BE LIABLE FOR LABOR CHARGES, INCLUDING BUT NOT LIMITED TO LABOR CHARGES IN CONNECTION WITH REMOVAL OR REPLACEMENT OF SAGGING OR DAMAGED PANELS, NOR FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

No representative of CertainTeed has the authority to make any representation or promise with respect to this limited warranty except as stated herein.

Owner: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State/Province: \_\_\_\_\_

Zip/Postal Code: \_\_\_\_\_ Country: \_\_\_\_\_

Contractor/Installer: \_\_\_\_\_ Date Installed: \_\_\_\_\_



CertainTeed Ceilings Corporation, P.O. Box 860, Valley Forge, PA 19482, U.S.A.



Mixed Sources Product group from well-managed forests, controlled sources and recycled wood or fiber