What and Who are Covered and for How Long

CertainTeed LLC ("CertainTeed") warrants to the original property owner/consumer that, when subject to normal and proper use, its Restoration Millwork® Exterior Trim will be free from manufacturing defects during the 25-year period following its date of installation. CertainTeed will authorize replacement product for any Restoration Millwork Exterior Trim CertainTeed determines to be defective under the terms of this limited warranty. Rather than provide replacement product, CertainTeed, at its option, reserves the right to refund the original amount paid for the product by the original property owner/consumer for the Restoration Millwork Exterior Trim determined to be defective under the terms of this warranty.

Under no circumstances and in no event will CertainTeed be liable for any labor charges or other expenses whatsoever in connection with the removal, repair or installation of either the original or replacement Restoration Millwork Exterior Trim. CertainTeed will not be liable for primer, paint or other coating applied to either the original or replacement Restoration Millwork Exterior Trim.

In the event of replacement under the terms of this warranty, the original warranty will apply to the replacement material and will extend for the balance of the warranty period in effect at the time CertainTeed determines the Restoration Millwork Exterior Trim is defective.

Important—Restoration Millwork Exterior Trim should be used only for the purpose for which it is intended.

Restoration Millwork Exterior Trim was not designed nor tested for use in load bearing or structural applications as a replacement for materials such as wood. Please be advised that such improper use could result in injury to the user or others.

Transferability

This warranty applies to the original property owner/consumer and is not transferable.

Limitations

This warranty does not provide protection against, and CertainTeed will have no liability under this warranty for, any failure, defect or damage caused by situations and events beyond normal exposure conditions, and/or beyond CertainTeed’s control, including but not limited to:

• Misuse, abuse, neglect or improper transportation, handling or storage (including negligence in, or failure to provide, reasonable and necessary maintenance to prevent an accumulation of surface dirt or stains).
• Improper installation or installation not in strict adherence to CertainTeed’s written guidelines for Restoration Millwork Exterior Trim.
• Use of accessories which do not properly receive and/or secure Restoration Millwork Exterior Trim.
• Impact of foreign objects, fire, earthquake, flood, lightning, hail, hurricane, tornado or other casualty or act of God.
• Defects in, failure of, or damage to the wall or substrate on which Restoration Millwork Exterior Trim is installed caused by movement, distortion, cracking or settling of the wall or substrate or of the foundation of the building.
• Discoloration or other damage caused by air pollution (including metallic oxides or metallic particles), extractive bleeding, outside source stains or exposure to harmful chemicals.
• Fading, chalking, darkening, and/or yellowing of the product caused by ordinary weathering, exposure to natural sunlight and/or extreme atmospheric conditions.
• Primer, paint or other coatings or finishes applied to the product by the property owner/consumer or any third party.

• Failure to adhere to CertainTeed’s written guidelines for type of paint and painting of Restoration Millwork Exterior Trim, which may void this warranty. (Painting trim is common and when done properly has no impact on the product itself. Concerns with the primer, paint or other coating or finish itself should be addressed directly to the manufacturer of that specific product. For more information on paint and painting Restoration Millwork, please visit www.certainteed.com).

• Any other cause not involving manufacturing defects in CertainTeed’s Restoration Millwork Exterior Trim.

Mold and mildew are functions of environmental conditions and are not manufacturing defects. As such, mold and mildew are not covered by this or any implied warranty.

CertainTeed reserves the right to discontinue or modify any of its products, including the color, without notice to the property owner/consumer. CertainTeed will not be liable if the replacement product varies in color or gloss in comparison to the original product as a result of normal weathering. If CertainTeed replaces any product under this warranty, CertainTeed may substitute products designated by it to be of comparable quality or price range if the product initially installed has been discontinued or modified.

EXCLUSIVE Warranty and Limitation of Remedies

THIS DOCUMENT CONSTITUTES THE EXCLUSIVE WARRANTY AND REMEDIES PROVIDED BY CERTAINTEED. THE WARRANTY AND REMEDIES CONTAINED IN THIS DOCUMENT ARE EXPRESSLY IN LIEU OF ANY AND ALL OTHER OBLIGATIONS, GUARANTEES, WARRANTIES AND REPRESENTATIONS, WHETHER WRITTEN, ORAL OR IMPLIED BY STATUTE, AT LAW OR IN EQUITY, INCLUDING WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. SOME STATES OR PROVINCES MAY NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES OR MAY DETERMINE THE PERIOD OF TIME FOLLOWING THE SALE THAT A PURCHASER MAY SEEK A REMEDY UNDER IMPLIED WARRANTIES, SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU.

CERTAINTEED’S OBLIGATIONS, RESPONSIBILITIES AND LIABILITY SHALL BE LIMITED TO REPLACEMENT PRODUCT OR REFUNDING THE DEFECTIVE PRODUCT AS SET FORTH IN THIS LIMITED WARRANTY. IN NO EVENT SHALL CERTAINTEED BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, INCLUDING ANY DAMAGE TO THE PROPERTY, THE BUILDING OR ITS CONTENTS, OR FOR INJURY TO ANY PERSONS, THAT MAY OCCUR AS A RESULT OF THE USE OF CERTAINTEED’S PRODUCTS OR AS A RESULT OF THE BREACH OF THIS WARRANTY. IF YOUR STATE OR PROVINCE DOES NOT ALLOW EXCLUSIONS OR LIMITATIONS OF SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

IN NO EVENT SHALL CERTAINTEED’S TOTAL LIABILITY ARISING OUT OF OR RELATED TO THE PRODUCT(S) COVERED UNDER THIS WARRANTY EXCEED THE ORIGINAL PURCHASE PRICE OF THE PRODUCTS.

THIS LIMITED WARRANTY MAY NOT BE MODIFIED, ALTERED OR EXPANDED BY ANYONE, INCLUDING PRODUCT DISTRIBUTORS, DEALERS, SELLERS, INSTALLERS AND/OR CERTAINTEED FIELD REPRESENTATIVES.

THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE OR PROVINCE TO PROVINCE.

ALL PAYMENTS MADE BY CERTAINTEED PURSUANT TO THIS LIMITED WARRANTY ARE IN U.S. DOLLARS.
What the Customer Must Do

The property owner/consumer must promptly notify CertainTeed of any manufacturing defect and provide proof of the date of purchase and installation of the Restoration Millwork Exterior Trim, as well as proof of property ownership. CertainTeed may require the property owner/consumer to submit a sample of the product claimed to be defective to CertainTeed for analysis. CertainTeed will then evaluate the claim and if a defect covered by this warranty is confirmed, CertainTeed, within a reasonable amount of time after review and evaluation of the claim, will at its option authorize replacement of Restoration Millwork Exterior Trim or refund the original amount paid for the product by the original property owner/consumer under the terms of this warranty.

All notifications should be sent to:

CertainTeed LLC
Attn: Warranty Claims
803 Belden Road
Jackson, MI 49203
Telephone Number: 800-999-3654
Website: www.certainteed.com

Effective Date: This warranty applies to Restoration Millwork Exterior Trim applied on or after January 1, 2020.

Care and Maintenance

While CertainTeed unpainted cellular PVC resists most common stains, it can become dirty like any other product that is exposed to atmospheric conditions. Normal soil and grime can be removed with a soft bristle brush and bucket of soapy water. For especially stubborn stains, request a cleaner suitable for PVC products from your local building materials dealer. Test any cleaner on an inconspicuous area before full use.