

CARE & MAINTENANCE GUIDE

FELT CEILINGS

About CertainTeed FELT Ceilings

FELT Ceilings are made of 100% recyclable polyester with 60% recycled content.

Like all ceiling products, FELT Ceilings may require appropriate care in order to provide appearance retention.

Conditions for Safe Storage

CertainTeed recommends product pallets and boxes to be stored horizontally, indoors, on a solid flat surface and in a dry environment between 40°F (4°C) and 104°F (40°C) at all times. Product must be kept away from direct sunlight, direct water contact, moisture and heat sources. Don't stack pallets or anything on top of the product boxes or pallets. Storage longer than 6 months is not recommended.

Prior to Installation

Make sure the product is kept in sealed boxes and only open at the time of receiving for inspection and verification purposes or at installation time. PPE (Personal Protective Equipment) including clean gloves must be used. Make sure the work area is clean whenever handling the product. It is recommended that two installers always handle the felt ceiling baffles and that only one baffle is handled at the time.

Maintenance and Cleaning

Always follow your local building codes, local laws and your facility's safety guidelines including wearing PPE and clean gloves.

Please note: FELT Ceilings may need to be removed from the ceiling to clean safely. Refer to the installation guide for disassembly instructions.

FELT Ceilings are durable and require little maintenance. Light vacuuming with a clean soft brush on a regular basis will prevent dust build-up. If FELT Ceilings get a wet stain, immediately use a dry clean cloth to gently absorb the liquid. If the stain persists most marks can be cleaned with mild detergent followed by rinsing and gently blotting. Finish drying the material by firmly blotting the area with a dry and clean paper towel. Always test any cleaning method first in a non-visible area. If after treatment, the stain persists it is best to obtain the services of a professional dry cleaning company familiar with the special care of felt.

Troubleshooting

Any questions or concerns about the product, installation, assembly, disassembly, etc., please contact **customer service** at #800.366.4327.