**Certainteed Ceilings Technical Services Memo**

| Subject: | Maintenance Instructions for Certainteed Gyptone acoustic ceiling panels |
| Date:    | September 9, 2019 | Tel: 800-233-8990 |

**Handling**
Clean cotton gloves should be worn at all times, both during the initial ceiling assembly and any subsequent activity that may require a panel to be removed. When panels are removed they should be taken completely out of the grid and stored on a flat surface. Panels should be laid face to face in order to prevent unnecessary soiling and damage during their temporary displacement.

**Cleaning**
Gyptone surfaces can be vacuumed with a soft brush attachment as needed. The back of demountable ceiling panels can also be vacuumed if necessary. Stains and discoloration on the painted surfaces can be cleaned with a damp cloth and a very mild detergent similar to Palmolive® pure + clear® dishwashing liquid. Do not moisten panels excessively. Never soak panels with water. The use of chemical cleaning agents is not recommended. In cases of heavy soiling of the painted surface, repainting is recommended.

If any portion of this information provokes a question, please contact Certainteed Ceilings Technical Services.