

■ ASPHALT SHINGLE PRODUCTS  
■ CERTAINTEED CORPORATION



LIMITED

# WARRANTY



**CONGRATULATIONS!** ... and thank you for your recent purchase of one of the fine products in the CertainTeed Roofing Collection™. Since 1904, CertainTeed has been producing quality roofing products that provide long-lasting beauty and protection for homes of every size, style and age. For the past 90 years, the basis for our name, “Quality made *certain*, satisfaction guaranteed,” has been our ongoing philosophy.

Your CertainTeed roofing warranty fully explains how CertainTeed supports its products with the strongest warranty protection available. In the following paragraphs we would like to highlight some of the more important warranty features, and provide some additional information that will help you understand why the quality of your CertainTeed roof is not just a claim, but a fact.

However, it is important that you read the warranty section of this brochure. The warranty lists the specific CertainTeed asphalt shingle products that are covered and the period of time for which they are covered. Take the time to understand how CertainTeed protects your purchase by standing behind our products.

## **SURESTART™ PROTECTION**

Because CertainTeed roofing products are manufactured to the highest quality standards, we confidently include the additional assurance of SureStart™ protection with all CertainTeed shingles. SureStart provides the strongest protection you can get in the vital early years after your new roof has been installed.

Simply put, if a manufacturing defect is discovered during the SureStart period, CertainTeed

will provide reimbursement of 100% of the cost of the shingles and labor (exclusive of costs of tear-off and flashings) required to repair or replace the defective product. And, SureStart protection is not prorated or otherwise reduced over time.

SureStart protection does not extend to any shingles applied to insulated roof deck systems that have not been ventilated between the insulation and the deck.

## **TRANSFERABILITY**

The warranties for CertainTeed multi-layer products (Hallmark Shingle®, Independence Shingle®, Horizon Shingle®, Landmark™ and Landmark™ XL) are transferable by the original property owner to the subsequent owner during the first 10 years of service. Upon transfer of the warranty during the five-year SureStart period, the remaining duration of the warranty for the new owner is the same as it would have been for the original owner.

***And, the remaining period of SureStart protection will be available to the subsequent property owner.***

For multi-layer product warranties transferred after the SureStart period has elapsed, but before completion of the tenth year of service, the remaining duration of the transferred warranty will be **two** years.

The warranties for CertainTeed single-layer shingle products (Custom Sealdon® 30, Hearthstead®, XT™ 25, Sealdon® 25, FungusBuster® 25, Custom Lok™, Solid Slab™ and CertainTeed 20) are also transferable by the original property owner during the first **10** years of service. Once effectively transferred according to the terms of the warranty,

the remaining duration of the transferred warranty will be **two** years from the date of real estate title transfer. For these products,

any SureStart protection remaining to the original consumer prior to the transfer is automatically terminated.

## WARRANTY PROTECTION AGAINST FUNGUS

In the East Coast sales region, several of CertainTeed's fiber glass shingles are available in a fungus-resistant version. Commonly called "fungus", the black and green algae that creates unsightly streaking on shingles is a common occurrence in warm, humid climates.



CertainTeed provides the strongest warranty protection against fungus and algae contamination. Horizon Shingle®, and FungusBuster® 25 carry a 15-year Limited warranty against fungus growth.

## ASPHALT SHINGLES FIBER GLASS AND ORGANIC

As you may know, there are two basic types of asphalt shingles. Each consists of a core material that is coated with asphalt, and then covered with granules. This core, or base, material may

be either fiber glass mat or organic felt. Shingles made of each type of base material possess specific characteristics and attributes that recommend them for particular situations.

### Fiber Glass Shingles

Fiber glass shingles carry a **Class A** fire resistance rating from Underwriters Laboratories (UL), **the highest fire rating available**. Thus, fiber glass shingles are the best protection against the spread of flame on a roof.

Fiber glass shingles are so called because they are built on a core, or mat, of **fiber glass reinforcement**. Asphalt coating is applied directly to this mat, and protective, colored granules are embedded into the coating. Since the mat does not need to be saturated with asphalt, fiber glass shingles are **lighter in weight** than organic shingles and are more resistant to heat and humidity. Perhaps the most important factor that influences the quality of fiber glass shingle performance is the **quality of the mat** used in the construction of the shingle. Throughout the roofing industry, the quality of fiber glass mats varies widely.

The American Society for Testing and Materials (ASTM) has established a standard of performance for fiber glass shingles, **ASTM D3462**, "Standard Specification for Fiber Glass Asphalt Shingles." This test measures the force, in grams, required to tear a shingle in a specialized measuring device known as the "Elmendorf Tear Tester." As measured this way, the **minimum tear strength required by ASTM is 1700 grams**. In repeated tests conducted regularly by CertainTeed and by independent testing laboratories, **CertainTeed shingles have consistently demonstrated the best tear strength rating, and have never failed to comply with all of the requirements of ASTM D3462. This performance is certified by Underwriters Laboratories.**

No other fiber glass shingle manufacturer can make, and substantiate, all these claims.

## Organic Shingles

Organic shingles have a thick, **organic felt base reinforcement**. In the manufacturing process, the felt is saturated with a soft, flexible asphalt. It is then completely coated on both sides with tougher coating asphalt and then covered with granules. The result is a **tough, durable shingle with excellent durability in extreme cold weather and good performance characteristics in extreme heat.**

Organic shingles carry a **Class C** fire resistance rating from Underwriters Laboratories.

Characteristics that equate to high or low **quality** in an organic base shingle include **tear strength, flexibility and cold weather handling.**

ASTM does not provide a standard test for tear strength in organic shingles. Nevertheless, a good organic shingle with tear strength well

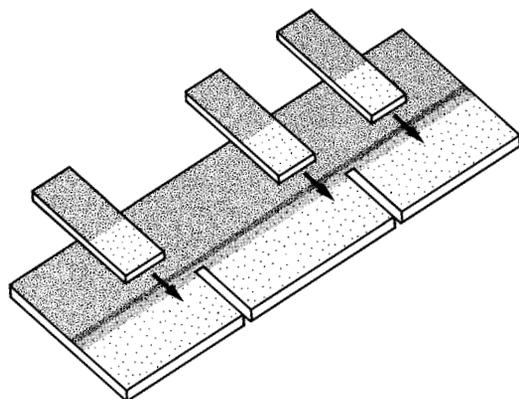
over 2,000 grams typically will demonstrate excellent cold weather, high wind performance.

One measure of the flexibility of a shingle is an **“Uplift Flexibility”** test in which the shingle is bent in the same direction as it would be by the action of the wind. The load required to bend the shingle through a range of angles up to 90 degrees is recorded and used to calculate the flexibility index expressed as a percentage. **A good organic shingle will have a flexibility index of 50% or greater.** A high value is one indication of a shingle’s toughness (especially at low temperature), its resistance to blow-off and damage in handling, and its ability to resist cracking as it ages in service on the roof.

**All of CertainTeed’s organic-base asphalt shingles demonstrate tear strength well over 2,000 grams, and uplift flexibility indexes greater than 50%.**

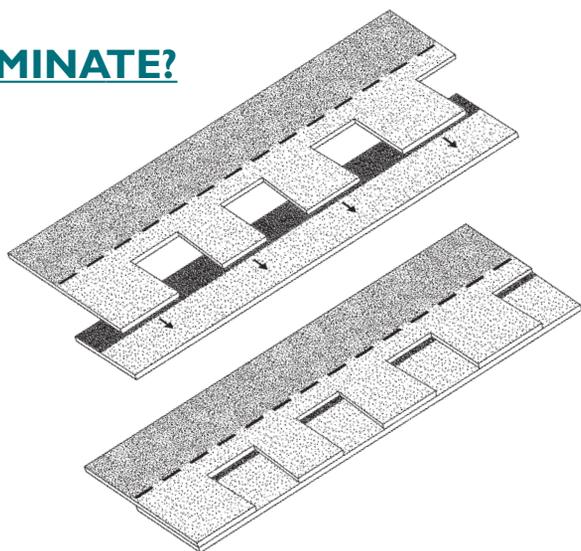
## WHAT IS A “SHANGLE®”?

The “Shangle®,” an idea conceived by CertainTeed over 30 years ago, is the original “laminated shingle.” The Shangle features a full-size, one-piece shingle as a base, to which individual shingle tabs or overlay pads are applied, providing extra protection and aesthetic enhancement to the roof.



## WHAT IS A TWO-PIECE LAMINATE?

Whereas Shangle consists of a full-size, one-piece base shingle onto which tabs or pads are applied, a two-piece laminate uses a full-size shingle with tab-size teeth cut out of it. Adhered to the back of this top shingle is a half shingle that runs behind the cut-outs. The result is a multi-layered shingle that provides a rugged, textured look on the roof.



# LIMITED WARRANTY

This warranty covers asphalt shingle products sold only in the United States of America, its territories and Canada.

## What and Who is Covered and For How Long

Provided shingles have been installed in strict accordance with CertainTeed written installation instructions, CertainTeed warrants to the original property owner/consumer that its asphalt roofing shingles will be free from manufacturing defects for the length of time specified in the chart below, and that CertainTeed will repair or replace any shingles proven to be defective under the terms of this warranty.

In addition, CertainTeed warrants that Horizon Shingle® and Fungusbuster® 25 Shingles that were sold as “fungus-resistant shingles” will remain free from algae and fungus growth which adversely affect the overall appearance of said shingles for a period of fifteen (15) years. However, CertainTeed reserves the right to clean the fungus or algae stains from the shingles rather than repair or replace the contaminated shingles.

PRODUCT	WARRANTY PERIOD	SURESTART™ PERIOD	REDUCTION FIGURE
HALLMARK SHANGLE®	30 YEARS	5 YEARS	1/360
INDEPENDENCE SHANGLE®	30 YEARS	5 YEARS	1/360
LANDMARK™ XL	40 YEARS	5 YEARS	1/480
LANDMARK™	30 YEARS	5 YEARS	1/360
HORIZON SHANGLE®	25 YEARS	5 YEARS	1/300
CUSTOM SEALDON® 30	30 YEARS	5 YEARS	1/360
HEARTHSTEAD®	25 YEARS	5 YEARS	1/300
XT™ 25	25 YEARS	5 YEARS	1/300
SEALDON® 25	25 YEARS	5 YEARS	1/300
FUNGUSBUSTER® 25	25 YEARS	5 YEARS	1/300
CUSTOM LOK™ 25	25 YEARS	5 YEARS	1/300
SOLID SLAB™	25 YEARS	5 YEARS	1/300
CERTAINTEED 20	20 YEARS	3 YEARS	1/240
ANY SHINGLES APPLIED TO UNVENTILATED, INSULATED ROOF DECKS	10 YEARS	N/A	1/120

## SureStart™ Protection

All of CertainTeed’s shingle products are covered by SureStart protection for the period specified in the chart above. Under this warranty feature, CertainTeed, at no charge, will repair or replace, at its option, any shingles proven to be defective during the applicable SureStart period (the SureStart period begins when shingle application has been completed). CertainTeed’s maximum liability under SureStart will be equal to the reasonable cost to replace the defective shingles at current value, including labor, exclusive of costs of roof tear-off and disposal and of flashing and metal work (and repairs required by defects therein).

SureStart protection does not extend to any shingles applied to insulated roof deck systems that are not ventilated between the insulation and the deck material upon which the shingles are attached. In the case of these shingles, CertainTeed’s maximum contribution toward the cost of repairing or replacing the defective shingles will be calculated using the reasonable cost to replace the defective shingles at current value, exclusive of costs of labor, roof tear-off and disposal, and by then decreasing that amount by the reduction figure specified in the chart above for each month as measured from the date the shingles were installed to the date when proven defective.

In instances in which CertainTeed, under the terms of this warranty, has agreed to pay the cost of labor required to repair, replace or clean defective or contaminated shingles, CertainTeed will provide reimbursement only upon receipt of a copy of the contractor’s invoice or other written evidence of the completion of such work for the completion of such work which CertainTeed, in its sole discretion, deems acceptable.

(PLEASE REFER TO NEXT TWO PAGES FOR REMAINDER OF WARRANTY INCLUDING OTHER CONDITIONS.)

## Beyond Surestart Protection

Should any shingles prove to be defective subsequent to the SureStart period, CertainTeed's maximum contribution toward the cost of repairing or replacing the defective shingles will be calculated using the reasonable cost to replace the defective shingles at current value, exclusive of costs of labor, roof tear-off and disposal, and by then decreasing that amount by the reduction figure specified in the chart on the preceding page for each month as measured from the date the shingles were installed to the date when proven defective or are found to be contaminated.

In the event of repair, replacement or cleaning pursuant to the terms of this warranty, the warranty on the replaced, repaired or cleaned shingles will extend for the balance of the warranty period in effect at the time the shingles prove defective or are found to be contaminated.

## Transferability

### FOR ALL SHINGLE PRODUCTS

The warranty for all of CertainTeed's shingle products may be transferred by the original consumer to the subsequent property owner within the 10-year period following shingle installation. Should such a transfer occur, SureStart protection shall automatically terminate and the duration of the warranty, measured from the date of real estate title transfer, shall be two years unless the warranty transferred is for a multi-layered shingle product and the warranty transfer occurs during the SureStart period, in which event the following paragraph applies.

### FOR MULTI-LAYER SHINGLE PRODUCTS DURING THE SURESTART PERIOD

If the warranty for any of CertainTeed's multi-layer shingle products (Hallmark Shingle, Independence Shingle, Horizon Shingle, Landmark and Landmark XL) is transferred by the original consumer to the subsequent property owner during the five-year SureStart period, the duration of the warranty, measured from the date of installation, will remain the same as for the original consumer, and the remaining period of SureStart protection will be available to the subsequent property owner.

In the event the warranty for a multi-layer shingle product is transferred by the original consumer subsequent to the five-year SureStart period but prior to ten years after installation, the warranty duration following the transfer will be only two years from the date of real estate title transfer.

## Limitations

This warranty provides protection against any shingle defects that arise in the course of ordinary and everyday wear and tear to the roof caused by normal exposure to the elements. It does not provide protection against damage caused by situations and events beyond normal exposure conditions, such as but not limited to:

- winds greater than 60 miles per hour (See Limited Wind Warranty which follows), lightning, hurricane, tornado, hailstorm, earthquake, fire, explosion, flood or falling objects.
- distortion, cracking or other failure of the base material over which the shingles are applied, or of the roof deck, or of the walls or foundation of the building itself.
- damage caused by structural changes, alterations or additions, or by the installation of equipment (such as aerials, signs or air-conditioning equipment) to the structure after the original shingles have been applied.
- stains or contamination to the shingle arising from sources such as, but not limited to, moss, lichens or other vegetation, or paints, chemicals or other similar materials, unless the applied asphalt shingle was sold as a "fungus-resistant shingle", in which case CertainTeed will clean, repair or replace, at its option, per the terms of the warranty, only such shingles which are proven to be contaminated with fungus or algae during the term of the warranty against fungus and algae growth.

If the applied shingles contain self-sealing asphalt strips, and if any of these strips fail to activate within the first year following application, CertainTeed shall have no liability under this warranty for such a defect unless CertainTeed is afforded the opportunity to hand-seal, at its sole expense, any non-sealing shingles.

CertainTeed limits its warranty protection to a ten (10) year duration (from date of completion of shingle application) for shingles applied to insulated roof deck systems that have not been ventilated between the deck material and the insulation.

CertainTeed reserves the right to discontinue or modify any of its products, including the color of the shingles, and shall not be liable as a result of such discontinuance or modification, nor shall CertainTeed be liable in the event replacement material may vary in color in comparison to the original product as a result of normal weathering. If CertainTeed replaces any material under this warranty, it may substitute products designated by CertainTeed to be of comparable quality or price range in the event the product initially installed has been discontinued or modified.

## Limited Wind Warranty

CertainTeed warrants both its fiber glass asphalt shingles and its organic-base asphalt shingles to resist blow-off damage due to wind velocities, including gusts, up to 60 miles per hour during the initial five-year period following application of the shingles. If any such blow-off damage does occur during the first five years after application, CertainTeed will furnish replacement shingles without charge for those shingles damaged (but will not be responsible for labor costs pertaining to removal or replacement of damaged shingles). However, in the event the shingles involved contain self-sealing asphalt strips, CertainTeed shall have no liability under this Limited Wind Warranty unless it is afforded the opportunity to hand-seal, at its sole expense, any non-sealing asphalt strips which fail to activate within the first year after application.

Any costs in excess of CertainTeed's contribution shall be the owner's responsibility through homeowner's insurance, etc.

## What the Customer Must Do

The property owner must promptly notify CertainTeed in writing of any manufacturing defect or fungus or algae contamination and provide proof of the date of purchase and date of application of the shingles. CertainTeed will then investigate the claim, and if a defect or contamination covered by this warranty is confirmed, CertainTeed, within a reasonable amount of time after the inspection, will repair, replace or clean the defective or contaminated shingles or reimburse the property owner the appropriate amount for the repair, replacement or cleaning of the shingles under the terms of the warranty.

Notification should be sent to:

**CertainTeed Corporation**  
**1400 Union Meeting Road**  
**Blue Bell, PA 19422**  
**Attn.: RPG Consumer Service Dept.**

***This warranty, which is effective on shingles applied on or after January 1, 1996, supersedes that written warranty previously issued by CertainTeed coded No. 20-20-991.***

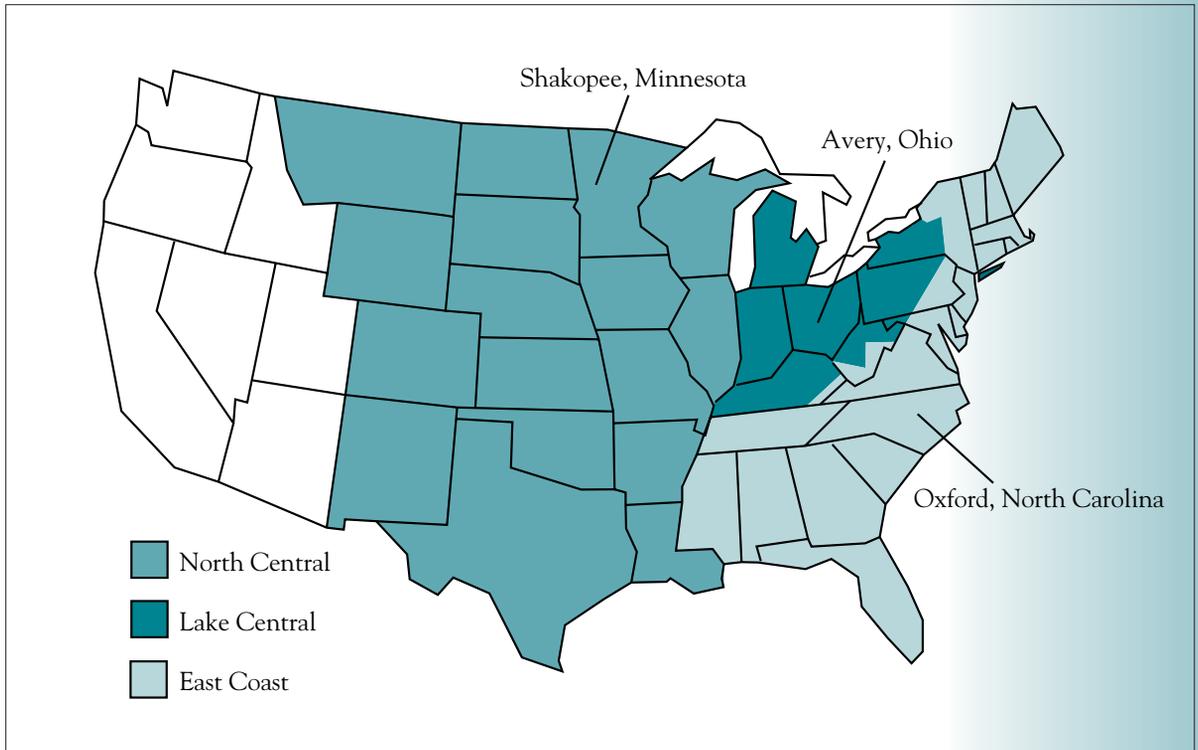
THIS WARRANTY REPLACES ALL OTHER ORAL OR WRITTEN WARRANTIES, LIABILITIES OR OBLIGATIONS OF CERTAINTEED. PERTINENT STATE LAW SHALL CONTROL FOR WHAT PERIOD OF TIME SUBSEQUENT TO SALE A CONSUMER/HOMEOWNER MAY SEEK A REMEDY PURSUANT TO THE IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL CERTAINTEED BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES OF ANY KIND, INCLUDING ANY DAMAGE TO THE BUILDING, ITS CONTENTS OR ANY PERSONS THEREIN, RESULTING FROM THE BREACH OF ANY WARRANTY SET FORTH HEREIN. CERTAINTEED DOES NOT AUTHORIZE ITS REPRESENTATIVES, DISTRIBUTORS OR DEALERS TO MAKE ANY CHANGE OR MODIFICATION TO THIS WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON OR THE EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE EXCLUSIONS MAY NOT APPLY TO YOU.

**This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.**

**Return of the warranty registration card is not required as a condition of warranty coverage.**

## ROOFING PLANTS AND REGIONAL SALES OFFICES

CertainTeed roofing products are sold by the Roofing Products Group of CertainTeed Corporation. They are manufactured in three roofing plants and sold in three sales regions, as well as special product areas (SPA).



Since the early 1900s, CertainTeed has been an innovator in the building materials industry, today producing and selling vinyl windows, vinyl siding and accessories, asphalt roofing shingles, roof ventilation products, clay roof tiles, fiber glass insulation and reinforcements, and PVC pipe at more than 100 facilities nationwide. Continuing the 90-year commitment of “quality made *certain*, satisfaction *guaranteed*,” CertainTeed remains one of the most trusted names in the industry.

**CertainTeed Corporation**  
**Roofing Products Group**  
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Valley Forge, PA 19482  
800-345-1145

