



LIMITED WARRANTY

Congratulations, you have chosen to purchase SunStyle solar products. SunStyle solar tiles have a 25-year limited warranty on materials and workmanship and a 25-year limited warranty on performance according to the following terms and conditions:

1. WHAT AND WHO THE LIMITED WARRANTY COVERS

CertainTeed LLC ("CertainTeed") grants the end customer a product warranty with regard to material defects of the relevant SunStyle solar tile, as well as a performance warranty with regard to a reduction in performance of the relevant SunStyle solar tile. The warranty is valid within the periods specified below and subject to the conditions, exclusions and limitations specified herein.

1.1 START OF THE LIMITED WARRANTY PERIOD

The warranty is valid from the date the first customer installs the SunStyle solar tiles or has had them installed, as evidenced by the original invoice.

1.2 VALIDITY FOR END CUSTOMERS AND TRANSFERABILITY

The limited warranty applies exclusively to end customers. The end customer within the meaning of the warranty is the purchaser of the respective SunStyle solar tile who has purchased it for end use and installed it for the first time or has it installed for the first time (initial installation).

The limited warranty is transferable only once by the original end customer to the subsequent end customer of previously installed SunStyle solar tiles if the SunStyle solar tiles remain in their original installation location.

2. PRODUCT LIMITED WARRANTY

CertainTeed warrants to the end customer for each SunStyle solar tile that the product is free from defects in material and workmanship for a period of twenty-five (25) years from the commencement of the warranty period in accordance with the preceding Section 1.1 (hereinafter referred to as "**Product Limited Warranty**"). The Product Limited Warranty applies if a malfunction or nonconformity of a SunStyle solar tile is due solely to defects in materials and/or workmanship. Non-conforming or unusual conditions of application, installation, use and/or maintenance fully exclude claims under the product warranty (see also Section 6).

Color or other external changes to the modules, in particular abrasion, scratches, oxidation, mold and mechanical wear, which occur after delivery to the purchaser, are excluded from the product warranty if they do not lead to a breach of the performance warranty as defined in Section 3.

3. PERFORMANCE LIMITED WARRANTY

CertainTeed warrants that the performance of each SUNSTYLE[®] solar tile will still be at least 90% of the nominal performance indicated on the type plate after ten (10) years from the start of the warranty period and at least 80% of the nominal performance indicated on the type plate after twenty-five (25) years from the start of the warranty period (hereinafter referred to as "**Performance Limited Warranty**"). The Performance Limited Warranty applies if a shortfall in the aforementioned performance figures is exclusively due to material and/or processing defects. Non-conforming or unusual conditions of application, installation, use and/or maintenance fully exclude claims under the Performance Limited Warranty (see also Section 6).

For the purposes of this Section 3, the rated power is the maximum power point (MPP) of a voltage-current characteristic measured under the following standard test conditions: 1000W/m² irradiance, 25°C cell temperature, and AM 1.5 light spectrum. Measurements must be made in accordance with IEC 60904, taking into account the error of the measurement system and the tolerances indicated on the solar tile nameplate, by an accredited independent measuring institute.

4. SUNSTYLE EXCLUSIVE REMEDY

CertainTeed's exclusive remedy under the Product Limited Warranty and the Performance Limited Warranty is limited to the replacement of the SunStyle solar tile affected by the warranty with a functional SunStyle solar tile of the same type. In the event that the corresponding type is no longer manufactured at the time of the warranty claim, CertainTeed reserves the right to supply a functionally identical solar tile with the same or higher performance of a different type.

A solar tile replaced under warranty will be covered for the remainder of the original warranty period.

The cost of removing the SunStyle solar tile under the Product Limited Warranty and the Performance Limited Warranty, transporting it away, installing the replacement product and any other related costs are not included in the warranty.

The SunStyle solar tile affected by the warranty becomes the property of CertainTeed.

5. WHAT THE END CUSTOMER MUST DO

A prerequisite for the occurrence of a warranty claim is a notification to CertainTeed, which must be sent to CertainTeed by mail, email or courier within the deadlines specified in Section 5.1 (hereinafter referred to as "**notification**"). However, it is not considered to have been received until CertainTeed has confirmed receipt. The notification must contain the following information and documents:

- Name and address of the end customer;
- Name and address of the installer or vendor;
- Copy of the purchase or installation contract, including original invoice;
- Type and serial number of the SunStyle solar tile affected by the warranty;
- Number of solar tiles affected;
- Address of the place where the SunStyle solar tile covered by the warranty is located, if different from the address of the end customer;
- Brief description of the problem encountered as well as investigations already carried out and their results (e.g. the result of a performance measurement in accordance with standards) incl. copies of any expert reports;
- In particular with regard to an obvious material defect: as far as possible, pictures of the defective SunStyle solar tile showing the material defect;
- In the event of reduced power: details of the photovoltaic generator, inverter, wiring (please refer to the system documentation you receive from your installer for this information) and the shading situation on site (please attach pictures where possible);

The notification must be sent to the address of CertainTeed given in Section 8.

5.1 DEADLINES

The notification must be sent to CertainTeed within the warranty period according to the preceding Sections 2 and 3 (absolute deadline) and within ten (10) weeks from knowledge of the circumstances that constitute the existence of a warranty claim (relative deadline). The postmark of the notification is decisive for assessing whether the deadlines have been met.

6. LIMITATIONS

The limited warranty only applies if the SunStyle solar tile is used as intended. It does not apply if the material defect or reduced performance was caused by events or actions beyond the control of CertainTeed, in particular:

- in case of operation under unsuitable ambient conditions or unsuitable methods, deviating from the product specifications, operating instructions or nameplate data;
- in the case of external, extreme influences such as direct smoke, salt, chemical substances or other contamination;
- in case of other improper use, e.g. for a purpose other than the intended one or use that does not comply with the applicable technical or safety regulations;
- under the influence of natural forces, force majeure and other unforeseeable circumstances such as earthquakes, lightning, floods, hurricanes, fire, power failure, overvoltage, flooding, avalanches, volcanic eruptions, insect infestations and other adverse effects caused by animals, acts of war, as well as regionally unanticipated amounts of snow, storms, frost or hail;
- in case of theft, wilful damage and vandalism;
- in the event of improper installation, commissioning, operation or dismantling and/or reinstallation;
- in the event of improper maintenance, in particular maintenance by a non-authorized technician, or the use of chemicals that are not expressly approved, for example for cleaning;
- when operating on mobile units such as vehicles and ships;
- when combined with photovoltaic modules from other manufacturers;
- if the type or serial number of the SunStyle solar tile has been changed, deleted, removed or made illegible.

7. LIMITATION OF LIABILITY

THE SERVICES OF CERTAINTEED ARE IN ANY CASE LIMITED TO THE SCOPE OF THE WARRANTY. IN ALL OTHER RESPECTS, CERTAINTEED'S LIABILITY FOR ANY MATERIAL DEFECTS AND DEFECTS OF TITLE IS FULLY EXCLUDED TO THE EXTENT PERMITTED BY LAW. THIS DISCLAIMER INCLUDES BOTH DIRECT AND INDIRECT CLAIMS, SUCH AS LIABILITY FOR LOST PROFITS OR CLAIMS RESULTING FROM LOSS OF USE AND/OR PRODUCTION BY THE END CUSTOMER OR THIRD PARTIES. IN PARTICULAR, CLAIMS FOR CANCELLATION AND/OR REDUCTION OF THE PURCHASE PRICE AND THE INVOCATION OF FUNDAMENTAL ERROR AGAINST CERTAINTEED ARE ALSO EXCLUDED.

CERTAINTEED IS NOT LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, INDIRECT, SPECIAL, EXEMPLARY OR PUNITIVE DAMAGES ARISING OUT OF OR RELATED TO THIS LIMITED WARRANTY, REGARDLESS OF THE FORM OF ACTION AND REGARDLESS OF WHETHER CERTAINTEED HAS BEEN INFORMED OF, OR OTHERWISE MIGHT HAVE ANTICIPATED, THE POSSIBILITY OF SUCH DAMAGES. CERTAINTEED IS NOT LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, INDIRECT, SPECIAL, EXEMPLARY, PUNITIVE, OR OTHER DAMAGES OF ANY KIND RELATING TO ANY DAMAGE TO CUSTOMER'S STRUCTURE OR TO CUSTOMER'S STRUCTURE'S CONTENTS WHETHER FOR BREACH OF THIS LIMITED WARRANTY, NEGLIGENCE, STRICT LIABILITY OR OTHER CLAIMS DERIVED IN TORT OR FOR ANY OTHER CAUSE. CERTAINTEED'S AGGREGATE LIABILITY ARISING OUT OF ALL CLAIMS MADE UNDER THIS LIMITED WARRANTY AND (IF APPLICABLE) ALL CLAIMS MADE UNDER ANY AGREEMENT WITH CERTAINTEED FOR THE PURCHASE AND INSTALLATION OF CUSTOMER'S SOLAR TILES, WILL NOT EXCEED THE AMOUNT THAT CUSTOMER PAID FOR SUCH SOLAR TILES.

SOME STATES DO NOT ALLOW, OR RESTRICT, THE EXCLUSION OR LIMITATION OF DAMAGES, INCLUDING INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO CERTAIN CUSTOMERS, OR MAY ONLY APPLY TO A LIMITED EXTENT.

8. ADDRESS FOR REPORTING A WARRANTY CLAIM

CertainTeed Solar Warranty Claims

Solar Roofing

Online at: <https://www.ctndl.com/resndlsite/>

(800) 345-1145

Or email to: rpg.solar@saint-gobain.com

9. EXCLUSIVE WARRANTY

THIS LIMITED WARRANTY IS THE ONLY EXPRESS WARRANTY MADE IN CONNECTION WITH END CUSTOMER'S SOLAR TILES AND MADE IN LIEU OF ANY AND ALL OTHER WARRANTIES, REMEDIES AND CONDITIONS, WHETHER ORAL, WRITTEN, STATUTORY, EXPRESS OR IMPLIED (INCLUDING ANY WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PURPOSE, AND ANY WARRANTIES AGAINST LATENT OR HIDDEN DEFECTS) ARE EXPRESSLY DISCLAIMED. IF SUCH WARRANTIES CANNOT BE DISCLAIMED, CERTAINTEED LIMITS THE DURATION OF AND REMEDIES FOR SUCH WARRANTIES TO THE DURATIONS AND REMEDIES DESCRIBED IN THIS LIMITED WARRANTY. THIS LIMITED WARRANTY DOES NOT WARRANT ANY SPECIFIC ELECTRICAL PERFORMANCE OF CUSTOMER'S SOLAR TILES OTHER THAN THAT DESCRIBED HEREIN.

9.1 RELATIONSHIP WITH APPLICABLE LAW

This Limited Warranty gives the end customer specific rights, and the end customer may also have other rights which vary from state to state. For example, some states do not allow limitations on how long an implied warranty lasts, meaning the limitations in the "Exclusive Warranty" Section above may not apply to the Customer. The terms of this Limited Warranty will apply to the extent permitted by applicable law. For a full description of legal rights, the end customer should refer to the laws applicable in his/her jurisdiction.

9.2 MODIFICATIONS AND WAIVERS

No person or entity, including a Certified Installer, employee or authorized representative, may modify or waive any part of this Limited Warranty, or make any additional promises to the end customer about the solar tiles that are not in this Limited Warranty.

This limited warranty is effective for the purchases of solar tiles on or after the effective date set forth herein and is in consideration of and is expressly subject to and conditioned by the terms set forth herein. CertainTeed reserves the right to modify or discontinue this limited warranty without notice provided that any such modification or discontinuance will only be effective with respect to any solar tiles purchased after such modification or discontinuance.

These warranty conditions are valid for all SUNSTYLE solar tiles installed on or after February 1, 2024.



CertainTeed

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