

Urban Reserve Aluminum Siding & Soffit

WARRANTY

WHAT AND WHO ARE COVERED AND FOR HOW LONG

CertainTeed LLC (CertainTeed), warrants to the Original Homeowner only that its Urban Reserve aluminum siding and soffits ("Products") when installed on the home in accordance with CertainTeed's Installation Instructions will not rust, burn, split or crack due to cold weather or lose impact resistance with age, nor will the premium finish applied to the Products chip, peel, blister or flake. The warranty period shall be for a period of forty (40) years from the date of installation, but subject to proration as provided below.

NON-PRORATED TEN-YEAR LIMITED WARRANTY

If the Original Homeowner notifies CertainTeed within ten (10) years after installation that Products demonstrate any of the conditions listed above and after validation of the claim by CertainTeed, CertainTeed will, at its option, repair, refinish or provide replacement Products, at CertainTeed's entire discretion. The basis for determining the cost recoverable under the limited warranty is as follows: repair or refinishing: the current prevailing cost to repair or refinishing, replacement of material: the original price of the Product at the time of installation. In lieu of repair, refinish or replacement Products, CertainTeed, at its sole discretion, may refund a cash amount equivalent to the original purchase price for the Products. This limited warranty covers material only. CertainTeed is not responsible for any costs related to forming, shaping, installation or removal.

PRORATED THIRTY-YEAR LIMITED WARRANTY

After the ten-year non-prorated period, if the Original Homeowner notifies CertainTeed during the remaining thirty (30) years of the limited warranty period that the Products demonstrate any of the conditions listed above, and after validation of the claim by CertainTeed, CertainTeed will, at its option, repair, refinish or provide replacement Product on the following prorated basis. During the tenth year of the limited warranty period, CertainTeed's share of the material cost for such repair, refinish or replacement Product will be ninety percent (90%), and for each additional year thereafter through the 15th year, CertainTeed's share of such cost shall be reduced 10% each year. Starting with the 16th year of the limited warranty period, the cost of repair, refinishing or replacement Product assumed by CertainTeed shall be reduced to 10% and shall continue at this percentage for the balance of the warranty period. In lieu of the prorated cost of repair, refinishing or replacement Product, CertainTeed, at its sole discretion, may offer a cash payment.

OTHER TERMS AND CONDITIONS

1. This limited warranty provides coverage to the Original Homeowner only and is not transferable.
2. The warranty coverage period for any Product that has been either repaired, refinished or replaced will be the remaining unexpired portion of the original warranty period for the Product from the time of repair, refurbishing or replacement.
3. CertainTeed warrants the Products only against manufacturing defects and not against damage due to other causes, such as (but not limited to) earthquake, flooding, standing water, hurricane, tornado, windstorm, hail, falling or wind-borne objects, collision, riot, insurrection, vandalism, lightning, fire, explosion, distortion, shifting, settling or shrinkage of structural members or adjoining surfaces, exposure to harmful chemicals or materials, fumes, vapors or salt spray, directly, applied or in the atmosphere, faulty installation, misuse, abuse, negligence, failure to provide periodic maintenance in accordance with the instructions as set out on the other side hereof.
4. If CertainTeed elects to replace any Products under this warranty, it may substitute Products designed by it to be of comparable quality or price range. If CertainTeed elects to refinish any Products, it may use different coating materials and different methods of applying the same.

THIS DOCUMENT CONSTITUTES THE EXCLUSIVE WARRANTIES AND REMEDIES PROVIDED

BY CERTAINTTEED. THE WARRANTIES AND REMEDIES CONTAINED IN THIS DOCUMENT ARE EXPRESSLY IN LIEU OF ANY AND ALL OTHER OBLIGATIONS, GUARANTEES, WARRANTIES AND REPRESENTATIONS, WHETHER WRITTEN, ORAL OR IMPLIED BY STATUTE, AT LAW OR IN EQUITY, INCLUDING WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. SOME STATES OR PROVINCES MAY NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES OR MAY DETERMINE THE PERIOD OF TIME FOLLOWING THE SALE THAT A PURCHASER MAY SEEK A REMEDY UNDER IMPLIED WARRANTIES, SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU.

CERTAINTTEED'S OBLIGATIONS, RESPONSIBILITIES, AND LIABILITY SHALL BE LIMITED TO REPAIRING, REFINISHING, REPLACING OR REFUNDING THE DEFECTIVE PRODUCT AS SET FORTH IN THIS LIMITED WARRANTY. IN NO EVENT SHALL CERTAINTTEED BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, INCLUDING ANY DAMAGE TO THE PROPERTY, THE BUILDING OR ITS CONTENTS, OR FOR INJURY TO ANY PERSONS, THAT MAY OCCUR AS A RESULT OF THE USE OF CERTAINTTEED'S PRODUCTS OR AS A RESULT OF THE BREACH OF THIS WARRANTY. IF YOUR STATE OR PROVINCE DOES NOT ALLOW EXCLUSIONS OR LIMITATIONS OF SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. IN NO EVENT SHALL CERTAINTTEED'S TOTAL LIABILITY ARISING OUT OF OR RELATED TO THE PRODUCT OR THIS LIMITED WARRANTY EXCEED THE ORIGINAL COST OF THE PRODUCT.

This Limited Warranty applies to product installed on or after March 1, 2024 (The warranty in effect at the time the material is originally installed is the applicable warranty.) This Limited Warranty replaces all prior warranties.

This Limited Warranty does not apply to, and the warranty voided, for material which has been painted, varnished or coated over the manufacturer's original finish.

WHAT THE HOMEOWNER MUST DO

If you believe your aluminum Product has a manufacturing defect, you must promptly notify CertainTeed in writing and provide proof of property ownership, the date you bought the property, and the date of your Product purchase and installation. In order to properly evaluate and process a warranty claim, CertainTeed may require you to submit a product sample to CertainTeed for analysis and/or permit a CertainTeed representative to inspect the installed product, if required. CertainTeed will evaluate each properly reported claim under the terms of this limited warranty and will notify you of any additional information or product samples it may need to process your claim. Please send all notifications and correspondence to: CertainTeed LLC 803 Belden Road Jackson, MI 49203 ATTN: Warranty & Technical Services.

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CARE AND MAINTENANCE

While factory applied finishes for aluminum panels are so durable that they will last many years longer than ordinary paints, it is desirable to clean them thoroughly on a routine basis, especially when the finish is not washed by rain. Cleaning will generally restore the appearance of these buildings and render repainting unnecessary. An occasional light cleaning will also help maintain an aesthetically pleasing appearance.

Examples of applications requiring maintenance cleaning and inspection include: roof cladding, soffits, wall cladding under eaves, garage doors and the underside of eave gutters.

Precautions

1. Proper Equipment: Do not use wire brushes, abrasive cleaning tools which will mechanically abrade the coatings surface.
2. Test: always test the cleaning agents listed below in an inconspicuous area before use on a large scale.
3. Disposal: please make sure you dispose of cleaning solutions in an environmentally friendly manner.

Washing should be done at least every 6 months and more frequently in coastal areas where marine salt spray is prevalent and in areas where high levels of industrial fallout occur. A mild solution of detergent will aid in the removal of most dirt, and the following are recommended:

1. A 5% solution in water of commonly used commercial non-industrial detergents will not have any deleterious effect on a paint surface. These solutions should be followed by an adequate rinse of water. Use a cloth or a soft brush for application.
2. The following solution is recommended to remove mildew when necessary:
 - 1/3 cup dry powdered laundry detergent (ex.: Tide®)
 - 1 quart sodium hypochlorite 5% solution (ex.: Clorox®)
 - 3 quarts of water

When cleaning Urban Reserve panels, work from the top to the bottom. Application should be gentle to prevent shiny spots. We do not recommend the use of scouring powders or industrial solvents, since these agents may damage the paint film. Solvent containing cleaners are very effective and can be used without concern. The surface should always be thoroughly rinsed with clean water after cleaning to remove traces of the detergents (for all cleaning methods).



CertainTeed

Ceilings • Gypsum • Insulation • Roofing • Siding • Trim
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