



Warrantor

Warranty is exclusively offered by:
Protective Coatings Group, LLC hereafter
referred to as PCG. Located at:
P.O. Box 61912, Jacksonville, FL 32236

Use Cases

FortiCel™ Crawlspace shall be applied to interior surfaces of:

- Wood, concrete or steel structures for the purpose of mold prevention on the coated surface.
- Surfaces shall be free of dirt, oil, grease, and paints or anything that would prevent direct application of FortiCel™ according to the Application Guidelines.

PCG makes no claims of improved health or indoor air quality resultant of application of FortiCel™ Crawlspace .

Consult with your local FortiCel™ Crawlspace distributor for product recommendations to protect areas which are exposed to the outside elements.

Application Guidelines

All surfaces must be free of debris, oil, grease or anything that would prevent direct contact of FortiCel™ Crawlspace to the intended surface.

Protect all surfaces with masking materials prior to application of FortiCel™ Crawlspace such as window frames, doors, fixtures or any surfaces that are undesirable to coat.

Apply FortiCel™ Crawlspace at a rate of 500-700 square feet per gallon to intended surfaces and allow drying for 20 minutes. Material must be mixed thoroughly prior to and during application.

Application shall be made using appropriate spray equipment such as an airless, HVLP, or fogger. If application is made using a fogger, calculations for materials must compensate for the entire area including all floors, ceilings and walls. (Extra precautions must be made if fogger is to be used to prevent application on surfaces other than intended).

Claim Notification

All FortiCel™ Crawlspace product claims shall be made to:
Protective Coatings Group, LLC

Notifications shall be made in writing and sent to the address shown in Warrantor via certified attention "Claims Department". PCG will respond to all claims within 24 hours of receipt of notification. All claimants must provide details of claim and appropriate contact numbers, addresses and responsible individual.

Disputes

PCG and Purchaser agree that any claim or dispute arising out of this warranty shall be settled through arbitration in Duval County, Florida and administered by the American Arbitration Association under its Commercial Arbitration Rules.

Provisions

PCG warrants the FortiCel™ Crawlspace coating for a period of 25 years against degradation due to normal wear and weathering, and mold growth on the coating.

Exceptions

PCG will not warrant any of the following:

- Applications which are inconsistent with the Application Guidelines.
- If area in question has been tampered with or remediated by another party other than an approved PCG representative.
- Health claims related to mold.
- Incidental or consequential damages either directly or indirectly related to the use of FortiCel™ Crawlspace.
- Improper use of materials, dilution, or mixing with other coatings, paints or sealants.
- Coatings which have been applied to the surface of FortiCel™ Crawlspace.
- Mold that is resultant of improper HVAC operations.
- Mold on any surface not treated with FortiCel™ Crawlspace.

Crawlspace Disclaimer: Crawlspace environments may promote conditions which are outside the limits of coating technology and warranty provisions. PCG reserves the right to evaluate these conditions and determine if warranty shall be enforceable.

Warranty Coverage

In the unlikely event of a FortiCel™ Crawlspace product failure, PCG will use its own discretion to remedy any defect or claim and will restore area to original condition. PCG shall make determination.

PCG will choose personnel who are certified to make remedy of cure and retreat area(s) in question. If remediation is required to remove mold, PCG will cure such areas according to IIRC S526. Such cure shall be completed by PCG approved representative. Approved remedial costs shall be paid by PCG unless it is that FortiCel™ Crawlspace was improperly applied or not applied according to the Application Guidelines, then the warranty shall be made void.

PCG must be notified immediately upon discovery of any suspected product failure. If claimant should neglect to make notification to PCG and allow PCG to inspect and determine best course of remedy, then warranty shall be nullified.

Registration and Transferability

Property owners or applicators must register the property address and application specifics with PCG within 30 days of application to receive warranty.

Warranties shall automatically transfer record of property to present and or future owner for the entire 25 year warranty period without requiring any action on behalf of property owner.

Severability

If any part of this Warranty shall be determined to be invalid then such portion shall be deemed severed from this Warranty and the remaining terms, exclusions and limitations shall apply. Any costs incurred by PCG in the completion of this warranty will serve as PCG's sole and exclusive obligation with respect to such defect or nonperformance.

* PCG reserves the right to amend its warranty language and all amendments shall supercede previous document provisions.



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