

CertainTeed
EverNew® PT

Composite Decking with PermaTech™

25-Year Limited Warranty
25-Year Limited Stain and Fade Performance Warranty



CertainTeed 

Quality made certain. Satisfaction guaranteed.™

What and Who Is Covered and for How Long

CertainTeed Corporation warrants to the original homeowner that its CertainTeed® EverNew® PT Composite Decking with PermaTech™ Technology (“EverNew PT”) shall remain free from manufacturing defects, and under normal and proper service conditions, shall not splinter, check, delaminate, rot or suffer structural damage from fungal decay, for a period of twenty-five (25) years from date of the original installation subject to the terms and conditions of this Limited Warranty. This Limited Warranty is not transferrable.

In the event a warranted defect occurs, CertainTeed’s sole responsibility shall be, at its option, to repair or replace any EverNew PT determined by an authorized CertainTeed representative to be defective. Replacement material will be provided that is as close as possible in color, design and quality to the original installation, but CertainTeed cannot guarantee an exact match as colors and designs will change. In repairing or replacing EverNew PT, CertainTeed, at its sole option, may use surface

fasteners for reinstallation of the furnished board irrespective of existing deck method.

This Limited Warranty covers EverNew PT for a period of twenty-five (25) years from the date of the original homeowner installation when installed and maintained according to manufacturer’s guidelines. Use of hidden fasteners, other than those branded or approved by CertainTeed, pose a cracking risk which is not covered by the CertainTeed warranty. For best results and full warranty coverage, use only CertainTeed-approved hidden fasteners. This Limited Warranty does not cover costs of installation, removal or reinstallation. CertainTeed’s sole obligation is limited to replacement of the product, and CertainTeed shall have no further liability or obligation except as expressly stated herein.

CertainTeed reserves the right to refund that portion of the purchase price paid by the homeowner for such defective material, excluding the initial installation costs. The refunded amount will be based on the Prorated Warranty Schedule below.

Prorated Warranty Schedule

Years Since Purchase	Percentage Defective Material Covered
0 – 10 years	100%
11 – 13 years	80%
14 – 16 years	60%
17 – 19 years	40%
20 – 22 years	20%
23 – 25 years	10%
> 25 years	0%

Limitations to 25-Year Limited Warranty and 25-Year Limited Stain and Fade Performance Warranty

CertainTeed does not warrant against, and no implied warranty shall be deemed to cover, any conditions attributable to:

- Installation not in conformance with CertainTeed’s specific installation techniques and requirements, improper joint spacing and any use of non-approved fasteners;
- Use of CertainTeed decking in non-residential installations or in applications not included in CertainTeed guidelines, including any use that is not in compliance with local building codes and ordinances;

- Any damages resulting from movement, settling, distortion or collapse of the supporting structure, or the ground upon which the structure is built;
- Impact from foreign objects;
- Damages resulting from acts of God including earthquakes, floods, hurricanes, lightning;
- Discoloration caused by aggressive atmospheric pollutants including, but not limited to, metallic oxides or particles, and airborne mold or mildew;
- Damage resulting from fire or exposure to excessive heat sources such as cooking devices or retro-reflective surfaces;
- The application of paints, stains, surface treatments or other chemical substances including, but not limited to, unapproved cleaners and pesticides;
- Climate change or any other cause beyond the control of CertainTeed; or
- Any other cause not related to a manufacturing defect.

The surface of EverNew PT contains no cellulose fillers that can support the growth of mold or mildew; however, mold and mildew can develop on surface contaminants. Rinsing away any surface contamination as it occurs will prevent the formation of mold or mildew.

For best results, use only Fiberon-branded or approved surface and/or hidden fasteners. Fiberon-branded hidden fasteners are specifically designed to provide optimum performance when used with CertainTeed deck boards. The use of other types of fasteners may void the warranty if it is determined that deck board failures resulted from the use of a non-approved fastener.

Limitations of Remedies

CERTAINTEED SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL OR EXEMPLARY DAMAGES, INCLUDING BUT NOT LIMITED TO LABOR COSTS AND OTHER EXPENSES FOR THE INSTALLATION AND REMOVAL OF THE ORIGINAL EVERNEW PT DECKING AND INSTALLATION OF THE REPLACEMENT PRODUCTS, RESULTING FROM ANY BREACH OF ANY APPLICABLE WARRANTY, EXPRESS OR IMPLIED, OR ANY CLAIM UNDER CONTRACT, NEGLIGENCE, TORT, STRICT LIABILITY OR OTHERWISE, RELATED TO CERTAINTEED DECKING PRODUCTS. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, IN WHICH EVENT SUCH LIMITATIONS WOULD NOT APPLY TO YOU.

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES AND REPRESENTATIONS WHATSOEVER, EXPRESS, IMPLIED OR STATUTORY, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. SOME STATES DO NOT ALLOW THE EXCLUSION OF OR LIMITATIONS ON THE LENGTH OF, IMPLIED WARRANTIES, IN WHICH EVENT THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

No CertainTeed dealer, installer, reseller, agent or employee is authorized to make any modification, extension or addition to this Limited Warranty. This Limited Warranty gives you specific legal rights, and you may also have other rights that vary by state.

What the Homeowner Must Do to Make a Claim Under the Limited Warranty

To submit a claim under this Limited Warranty, the homeowner shall provide CertainTeed with photographs and a description of any claimed defect and a copy of the original invoice. All information should be sent to 803 Belden Road, Jackson, MI 49203, ATTN: Consumer Services Department. CertainTeed must make a determination on the claim before any repairs may be undertaken.

Exclusive 25-Year Limited Stain and Fade Performance Warranty

CertainTeed warrants the stain and fade resistance of EverNew PT when properly installed for outdoor use as decking in residential applications. This warranty applies to all EverNew PT products and is extended to the original homeowner as long as they own and occupy the residence upon which the decking materials are installed. This Limited Stain and Fade Performance Warranty is not transferable.



Stain Resistance: For 25 years from the date of installation, CertainTeed warrants that EverNew PT will resist permanent staining resulting from spills of food and beverage items including wine, tea, coffee, fruit punch, sodas, catsup, salad oils, barbeque sauces, mustard and other food or beverage related items that would typically be present in an outdoor leisure deck, or mold and mildew naturally occurring in the environment. Such substances and materials must be removed from the decking material with water and mild household cleaners after no more than one week of exposure to the surface. Materials not covered in the stain resistant warranty include abrasive compounds of acidic or basic pH, strong solvents, oil-based paints or stains, metallic rust and other abnormal residential deck use items. See Exclusions below for further details.

Fade Resistance: For a period of 25 years from the date of installation, CertainTeed warrants that EverNew PT will resist color change from light and normal weathering exposure as measured by color change in excess of 5 Delta E (Hunter) units.

Exclusions from Limited Stain and Fade Performance Warranty Coverage

CertainTeed does not warrant its EverNew PT to be stain or fade proof. The surface of EverNew PT is engineered to offer ultra-low maintenance performance. When used with proper design and construction practices and for use in the residential exterior deck environment, EverNew PT provides a high level of stain and fade resistance. This stain and fade resistance is achieved by a proprietary coating.

Stain Resistance: Care must be taken to remove food, beverage and other spilled materials with water and standard household cleaners within a week (or sooner) after the occurrence of the spill. CertainTeed does not warrant stain resistance resulting from spilled or otherwise applied substances that are not properly cleaned with water and mild household cleaners. Materials not covered in the stain resistant warranty include abrasive compounds of acidic or basic pH, strong solvents, oil-based paints or stains, metallic rust or other abnormal residential deck use items, non-food and non-beverage substances, including for example, but not limited to, fungicides, bactericides, biocides, plant food, pet or human stains such as vomit, blood, urine and feces.

Fade Resistance: EverNew PT technology is designed to resist fading. No material is fade-proof when exposed to years of UV exposure and the elements. This fade resistant warranty covers color change from light and normal weathering exposure as measured by color change in excess of 5 Delta E (Hunter) units for a period of 25 years from the date of installation. Fading resulting from direct or indirect contact with extreme heat sources (over 250 degrees) is excluded from coverage under this Limited Warranty.

Surface Damage: If the surface of EverNew PT is damaged or punctured as the result of abnormal use that occurs after the decking is installed, the 25-year stain and fade resistance will be voided. When using a shovel for snow removal, the shovel must be free of sharp or jagged edges. Never use metal shovels or sharp edge tools to remove snow and ice on the surface of any CertainTeed composite decking product.

Paint or Other Surfaces Applied to EverNew PT: If paint or other coating materials are applied to the EverNew PT surface, the 25-Year Limited Stain and Fade Performance Warranty will be voided.

Limitations to Stain and Fade Performance Warranty: See Limitations section above.

Installation: This Limited Warranty does not cover costs of installation, removal or reinstallation. CertainTeed's sole obligation is limited to replacement of the defective product, and CertainTeed shall have no further liability or obligation except as expressly stated herein. CertainTeed may elect to refund the percentage of the original purchase price for the EverNew PT listed on the Prorated Warranty Schedule above, in lieu of replacing the product.

Remedies to 25-Year Limited Stain and Fade Performance Warranty

This section provides the sole remedies available to the original homeowner from CertainTeed for the Stain and Fade Performance Warranty. In the event of any nonconformity with the Stain and Fade Performance Warranty, or any implied warranty, CertainTeed at its option will:

- a. Provide homeowner with decking boards to repair or replace the defective EverNew PT deck board. The amount of EverNew PT provided is equal to the percentage shown in the Prorated Warranty Schedule above. Replacement material will be provided that is as close as possible in color, design and quality to the original installation, but we do not guarantee an exact match as colors and designs will change. In repairing or replacing EverNew PT, CertainTeed, at its sole option, may use surface fasteners for reinstallation of the furnished board irrespective of existing deck method; or
- b. Refund the percentage of claimant's original purchase price of the EverNew PT, as described in the Prorated Warranty Schedule above, if CertainTeed, in its sole discretion, deems the repair or replacement not commercially practicable or cannot be made in a timely manner. In no event will CertainTeed refund any costs of original installation other than the cost of the EverNew PT or any costs related to the removal or replacement of the EverNew PT.

What the Homeowner Must Do to Make a Claim Under the 25-Year Limited Stain and Fade Performance Warranty

For the warranty period stated, compliance with the recommended deck care and cleaning procedures must be followed. To qualify for coverage, you must have tried cleaning the affected area of your deck by using the cleaning procedures found herein. If the affected area remains unsatisfactory after you have tried these cleaning procedures, then you must have the affected area of your deck professionally cleaned at your expense. If the affected area remains unsatisfactory after the professional cleaning, you must contact CertainTeed Consumer Services (800-999-3654) and provide proof of the professional cleaning within 30 days of the professional cleaning.

Any owner seeking remedies under this Limited Warranty must notify CertainTeed in writing within 30 days after discovering a possible nonconformity of the product, and before beginning any permanent repair. This written notice should describe the possible nonconformity and include the date the product was installed. Immediately upon discovering any possible nonconforming product, the owner must make temporary repairs at the owner's expense to protect all property that could be affected. The owner must allow CertainTeed or its authorized representatives to enter the property into which the product is installed to inspect the possibility of nonconforming product.

Care and Maintenance

Important Considerations

- Ensure minimum 6" ventilation under deck and required spacing between decking boards.
- Improve drainage or grade soil to eliminate standing water under decks.
- Direct downspouts, downspout extensions and splash guards away from decks.
- Position dryer vents away from decks.
- Maintain a deck that is dry and clean.
- Clean your deck as often as needed, at least twice each year.
- Use extreme caution with pressure washers and use at pressures less than 1,500 psi at 12" above deck surface. Pressure washing is not recommended when mold/mildew are present on the deck.
- Keep debris out of gaps between the decking boards so rain showers can remove pollen and organic debris between cleanings.
- Minimize the use of wet mulch up against the deck structure.
- Place a vinyl-backed splatter guard mat underneath your grill.
- Items stored directly on top of the deck surface, such as flower pots, prohibit water evaporation and can cause some staining of the deck surface.

Ventilation

Make sure there is adequate and unobstructed air flow under the deck to prevent excessive water absorption. Improve drainage or grade flat areas where standing water may gather. For decks with limited ventilation, 6" of clear ventilation is required.

Mind the Gap

If the gap between decking boards is less than 3/16", organic debris such as leaves, seeds or pollen can settle on the deck and clog gaps. Water can pool, steeping organic debris that forms a "tea" or tannin which may stain your deck. This organic debris is a strong food source for mold. Keeping the gap clean is the easiest way to keep the deck clean. If gapping becomes clogged, use a garden hose, a spatula, putty knife or similar tool to remove debris.

Clean Your Deck

Clean your deck as often as needed, at least twice each year to remove pollen, organic debris, dirt or stains. Generally, a broom or a blower will work better than a hose for removing scattered organic materials like leaves. For general cleaning, use soap and water or mild household cleaners.

Masonry Construction

Masonry construction performed on the surface of the decking material will cause a haze from the mortar-based products used. This can only be prevented with complete and secure coverage of the decking surface area during the construction phase or installation of the decking after the masonry construction phase. Like gypsum and other minerals, the ability to clean this type of haze will improve dramatically in about a year and usually results in its complete removal. Fiberon has found mild vinegar-based cleaning solution and CLR® (Calcium Lime and Rust Remover) effective at removing mineral deposits. Be sure to follow the manufacturer's instructions. Do not mix recommended cleaning products together as harmful chemical reactions could occur.

Dirt and Grime

Dislodge accumulated dirt with a broom or by using soap and water and a non-metal scrub brush. Scrubbing in the direction of the grain is best. Thoroughly rinse off with a garden hose.

Skilled professionals may use a pressure washer with wide fan tips, at low pressures under 1,500 psi and at safe distances, 12" above deck. In the wrong hands, your composite deck can be damaged. Exercise extreme caution.

Oil and Grease Stains

Speedy cleanup is best. To clean grease and oil stains that soap and water cannot remove, some all-purpose cleaners, such as Fantastik, will cut through grease and grime. Or use a commercial deck cleaner designed specifically for your type of decking. De-Solv-It Citrus Solution is effective in removing tar, asphalt, oil, grease and chewing gum. Be sure to follow the manufacturer's recommendations and test in an inconspicuous area prior to cleaning the entire deck.

Construction Chalk

Colored chalk, used in construction for marking straight lines prior to cutting, is permanent on most surfaces. Contact the manufacturer of the specific brand and color of chalk for a cleaning solution that may prove effective. The best advice is to avoid colored chalk, using workable alternatives such as white chalk or baby powder.

Salt and Calcium Chloride

Buildup of salt and calcium chloride from snow and ice removal is easily removed with enough water and perhaps a light scrub. Use a garden hose or sprayer. If using a pressure washer, use at low pressures under 1,500 psi and at safe distances, 12" above deck, to avoid damaging your deck. Never use METAL shovels or sharp edged tools to remove snow and ice on the surface of any EverNew composite or PVC decking product.

Rubber Mats

Welcome mats or grill mats with a rubber or latex backing can mark your deck. The marks can be removed, but to avoid them, use vinyl-backed mats or colorfast woven rugs.

Mold and Mildew

Mold and mildew are common environmental conditions. Molds grow on decaying organic material such as wood, leaf decay and pollen. Tiny and lightweight, mold spores travel easily through the air. Different climates experience varying degrees of these conditions depending on the amount of moisture and heat present.

To thrive, mold and mildew need air, water, elevated temperatures and a food source. There is no way to eliminate all these conditions in the environment. A wide variety of building materials including concrete, wood products, vinyl siding and many others are subject to potential mold growth.

To minimize mold on your decking, clean your deck as often as needed, at least twice each year. Climate conditions vary in different regions of the country and may necessitate more periodic cleaning. Removal of leaves, debris, and other organic materials that provide a food source for mold development is important. If mold is present on your deck, use soap and water to clean.

Important: Fire Safety Information

Owners and installers should take a few simple steps to protect building materials from fire. Deck products are made from organic materials that will melt or burn when exposed to a significant source of flame or heat. Building owners, occupants and outside maintenance personnel should always take normal precautions to keep sources of fire, such as barbecues, and combustible materials, such as dry leaves, mulch and trash, away from deck products.

This Limited Warranty is effective for products purchased after 12/1/11.

For further information, contact:

CertainTeed Consumer Services
803 Belden Road
Jackson, MI 49203
Phone: 800-999-3654
Fax: 517-787-0023
Email: jtc.conserv@saint-gobain.com
www.certainteed.com

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