

NORTHWOODS<sup>®</sup> SIDING  
CERTAINTEED CORPORATION

LIFETIME  
LIMITED

**CertainTeed** 

*Quality made certain. Satisfaction guaranteed.™*

WARRANTY

# LIFETIME WARRANTY

## Limited and Transferable

### What and Who is Covered and for How Long

Certainfeed warrants to the original homeowner/consumer that its Northwoods® siding will be free from manufacturing defects — including peeling, flaking, blistering and corroding — when subject to normal and proper use. Should any such defect occur during the lifetime of the original purchaser (and as long as the original purchaser is still living and retains ownership of the property), Certainfeed will pay to repair, replace or coat, at its option, any defective siding. Certainfeed also reserves the right to refund the amount paid by the original owner for the siding and accessories plus the cost of the original installation.

In the event of repair, replacement or coating under the terms of this warranty, the original warranty shall apply to the replacement, repaired or coated siding and will extend for the balance of the warranty period in effect at the time the siding proved defective.

The lifetime coverage offered by this warranty automatically ends upon the sale of the property or death of the last of the original owners of the property at the time of installation.

The lifetime coverage in this warranty is designed to cover individual homeowners only. In the case of siding purchased by, or installed upon, property owned by corporations, governmental agencies, partnerships, trusts, religious organizations, schools, condominiums or cooperative housing arrangements, or installed on apartment buildings or any other type of building or premises not used by individual homeowners as their residences, the warranty period will be 50 years following the installation of the siding (prorated as indicated in the *50-year Warranty Protection Schedule* below).

In the event of damage caused by hail during the warranty period, it is the owner's responsibility to pursue the cost of replacement or repair of damaged material through homeowner's insurance or any other applicable insurance coverage. Any cost incurred by the owner in excess of the insurance contribution will be reimbursed by Certainfeed (excluding any insurance deductible), except that Certainfeed will not be liable for costs in excess of the value of the replacement material required to replace the material damaged by hail. Certainfeed will not be responsible for the cost of the labor required to install the siding or to replace any hail-damaged material.

All references in this warranty to siding include any CertainFeed vinyl soffit which is installed in conjunction with the original siding.

### Transferability

If there is a change in ownership, the warranty may be transferred by the original purchaser of the Northwoods™ siding to the new owner under the terms and conditions of this warranty. The warranty will then cover the period of 50 years following the installation of the siding and will be prorated as indicated in the *50-year Warranty Protection Schedule*. **The fade protection coverage of this warranty is not transferable.**

### Limitations

This warranty does not provide protection against any failure, defect or damage caused by situations and events beyond normal exposure conditions, including but not limited to:

- misuse, abuse, neglect or improper handling or storage;
- improper installation or installation not in strict adherence to Certainfeed's written instructions;
- use of accessories which do not properly receive and/or secure Certainfeed siding;
- impact of foreign objects, fire, earthquake, flood, lightning, hurricane, tornado or other casualty or act of God;
- defects in, failure of or damage to the wall or material on which the siding was installed caused by movement, distortion, cracking or settling of the wall or material or the foundation of the building;

**CONGRATULATIONS!** ...and thank you for your recent purchase of one of the fine products in the CertainTeed Siding Collection.™ You can feel confident that you have made a wise decision buying from a company that is an industry leader and stands behind its products with strong warranty protection.

Since 1904, CertainTeed has been producing quality building products that provide long-lasting beauty and protection for homes of every size, style and age. In addition to vinyl siding, CertainTeed offers fiber cement siding, roofing, windows, fence, decking, railing, trim, foundations, pipe, insulation, walls, and ceilings.

For over 100 years, the origin of our name continues to be our ongoing philosophy, "Quality made certain, satisfaction guaranteed."



- any other cause not involving manufacturing defects in the material supplied by CertainTeed;
- excessive fade warranty is for 10 (ten) years from the date of the original installation of the siding;

*The siding is not warranted against discoloration or other damage caused by air pollution (including but not limited to metallic oxides or metallic particles), mold, mildew, exposure to harmful chemicals or normal weathering resulting from exposure to the elements.*

Normal weathering is defined as exposure to sunlight and extremes of weather and atmosphere which will cause any colored surface to gradually fade, chalk, or accumulate dirt or stains. The severity of any condition depends on the geographical location of the building, the cleanliness of the air in the area, and many other influences over which CertainTeed has no control.

CertainTeed warrants this product against excess fade beyond normal weathering if caused by a manufacturing defect, and is reported to CertainTeed in accordance with the notice provision contained in the “What the Customer Must Do” portion of the warranty. Excess fade is defined by a change in color greater than four (4) Hunter units as calculated according to ASTM D2244.

CertainTeed shall have sole discretion to determine whether the siding has faded beyond normal weathering. If the siding is determined to have excessively faded, CertainTeed will pay to repair, replace or coat, at its option, the defective siding. CertainTeed also reserves the right to refund the amount paid by the original owner for the siding and accessories plus the cost of its initial installation. If the original costs cannot be determined by documentation, CertainTeed shall have sole discretion to determine the amount of refund.

*This warranty does not apply to siding which has been painted, varnished or similarly coated over the manufacturer's original finish (unless the coating is authorized by CertainTeed pursuant to this warranty), or siding which has been distorted or melted due to an external heat source (including, but not limited to a barbecue grill, fire, or reflection from windows, doors, or other objects).*

CertainTeed reserves the right to discontinue or modify any of its products, including the color, without notice to the homeowner/consumer, and shall not be liable as a result of such discontinuance or modification, nor shall CertainTeed be liable in the event the replacement material may vary in color or gloss in comparison to the original product as a result of normal weathering. If CertainTeed replaces any material under this warranty, it may substitute products designated by CertainTeed to be of comparable quality or price range in the event the product initially installed has been discontinued or modified.

## **Limited Warranty and Limitation of Remedies:**

THE OBLIGATIONS CONTAINED IN THIS LIMITED WARRANTY CONSTITUTE THE EXCLUSIVE REMEDY AND ARE EXPRESSLY IN LIEU OF ANY AND ALL OTHER OBLIGATIONS, GUARANTEES AND WARRANTIES. APPLICABLE STATE LAW WILL DETERMINE THE PERIOD OF TIME FOLLOWING THE SALE THAT A PROPERTY OWNER/CONSUMER MAY SEEK A REMEDY UNDER THE IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. CERTAINTEED'S OBLIGATIONS, RESPONSIBILITIES, AND/OR LIABILITY SHALL BE LIMITED TO REPAIRING, REFUNDING OR REPLACING THE DEFECTIVE PRODUCT AND IN NO EVENT SHALL CERTAINTEED BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING ANY DAMAGE TO THE BUILDING, ITS CONTENTS, OR ANY PERSONS OR PROPERTY, THAT OCCUR AS A RESULT OF THE BREACH. IF YOUR STATE DOES NOT ALLOW EXCLUSIONS OR LIMITATIONS OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

NO FIELD REPRESENTATIVE OF CERTAINTEED, DISTRIBUTOR, DEALER OR INSTALLER IS AUTHORIZED TO CHANGE OR MODIFY THIS LIMITED WARRANTY.

**This limited warranty gives you specific legal rights. You may also have other rights that vary from state to state.**

## What the Customer Must Do

The homeowner/consumer must promptly notify CertainTeed in writing of any manufacturing defect (or hail damage) promptly following its discovery, and provide proof of the date of purchase and installation, as well as proof of property ownership. All notifications should be sent to: CertainTeed Corporation, Siding Products Group, 803 Belden Road, Jackson, MI 49203, ATTN: Consumer Services. The homeowner may be required to submit a sample of the defective material to CertainTeed for analysis. CertainTeed will then investigate the claim and examine the material claimed to be defective. If a defect covered by this warranty is confirmed, CertainTeed, within a reasonable amount of time after the inspection, will pay to repair, replace or coat the defective siding or refund the amount paid by the original owner for the siding and accessories plus the cost of its original installation.

## Warranty Protection Schedule

<b>Number of Years from Date of Original Installation to Date of Claim</b>	<b>Percentage of Purchase Price of Originally Installed Products Found to be Defective for which CertainTeed will be Responsible</b>
During the original purchaser's Ownership of the Property	100%
<b>Subsequent owner and others covered by a 50-year prorated warranty:</b>	
0-5 years	100%
More than 5 but less than 7	90%
More than 7 but less than 8	80%
More than 8 but less than 9	70%
More than 9 but less than 10	60%
More than 10 but less than 11	50%
More than 11 but less than 12	40%
More than 12 but less than 13	30%
More than 13 but less than 14	20%
More than 14 but less than 50	10%

This warranty is effective 8/15/07. It replaces all prior warranties.

## Care and Maintenance

While CertainTeed Northwoods™ siding resists most common household stains like oil and grease, it will become dirty like any other product that is exposed to atmospheric conditions. Chalk may also accumulate on the surface. This is a normal condition for all pigmented materials which are constantly exposed to sunlight and the elements. Soil, grime and chalk can be simply removed with the help of your garden hose and a bucket of soapy water.

If especially stubborn stains cannot be removed with normal household detergents, request a cleaner from your contractor. Always test any cleaner on an inconspicuous area before full use.

Mold and mildew may be a problem in some areas. They appear as black, gray or green spots on surface dirt and is usually first detected in areas not subjected to rainfall, such as under eaves and porch enclosures. For removal, prepare a solution as shown. (Caution: Greater concentrations may cause damage to siding.)

Mix together: ½ cup detergent (Tide, for example), ⅓ cup Trisodium Phosphate (Soilax, for example), one quart 5% Sodium Hypochlorite (Clorox, for example) and three quarts water.

If the above solution does not readily remove the mold or mildew spots, request a mold and mildew-type cleaner from your contractor.

*NOTE: The chemical agents referenced herein may be hazardous to the user or to the environment. Be sure to follow all precautions and warnings on the product label, particularly those which may be necessary to prevent personal injury. Please dispose of these chemical agents in a manner prescribed by the manufacturer. If you are unsure how to use or how to properly dispose of these chemical agents, contact the manufacturer of these products for instructions.*

## Important: Fire Safety Information

Northwoods® products require little maintenance for many years. Nevertheless, common sense dictates that builders and suppliers of these products store, handle and install these products in a manner that avoids damage to the product and/or structure. Owners and installers should take a few simple steps to protect siding products from fire. Siding products are

made from organic materials and will melt or burn when exposed to a significant source of flame or heat. Building owners, occupants and outside maintenance personnel should always take normal precautions to keep sources of fire, such as barbecues, and combustible materials, such as dry leaves, mulch and trash, away from siding.

**CertainTeed Corporation**  
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**CertainTeed**   
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